U.S. COMMISSION ON CIVIL RIGHTS

COMMISSION MEETING

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FRIDAY,

APRIL 9, 2004

WASHINGTON, D.C.

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PRESENT:

U.S. COMMISSION ON CIVIL RIGHTS

MARY FRANCES BERRY, Chairperson
CRUZ REYNOSO, Vice Chairperson
JENNIFER C. BRACERAS, Commissioner (via
teleconference)

CHRISTOPHER EDLEY, JR., Commissioner

PETER N. KIRSANOW, Commissioner (via teleconference)

ELSIE M. MEEKS, Commissioner

RUSSELL G. REDENBAUGH, Commissioner

AEIGAIL THERNSTROM, Commissioner

LESLIE R. JIN, Staff Director

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STAFF PRESENT:

DEBRA CARR, ESQ., Deputy General Counsel TERRI DICKERSON, Assistant Staff Director, Office of Civil Rights Evaluation PAMELA DUNSTON, Chief, Administrative Services and Clearinghouse Division MYRNA HERNANDEZ LATRICE FOSHEE TINALOUISE MARTIN, Director, Human Resources Division KWANA ROYAL MICHELLE ROYSTER JOYCE SMITH, Parliamentarian ALEXANDER SUN DAWN SWEET DEBORAH VAGINS AUDREY WRIGHT TIFFANY WRIGHT MIREILLE ZIESENISS

COMMISSIONER ASSISTANTS PRESENT:

KRISTINA ARRIAGA
LAURA BATIE
PATRICK DUFFY
JOY FREEMAN
CHRISTOPHER JENNINGS
KIMBERLY SCHULD
MELISSA SHARP
KRISHNA TOOLSIE

PANELISTS:

JIM DICKSON, American Association of People
with Disabilities
LARRY GONZALEZ, National Association of Latino
Elected and Appointed Officials

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WADE HENDERSON, Leadership Conference on Civil Rights

REBECCA MERCURI, Harvard's Kennedy School of Government

MICHAEL IAN SHAMOS, Carnegie Mellon University
MEG SMOTHERS, League of Women Voters of
Georgia

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P-R-O-C-E-E-D-I-N-G-S

(9:33 a.m.)2 CHAIRPERSON BERRY: The meeting will 3 come to order. 4 I'm Mary Frances Berry, Chairperson of 5 the Commission, and with me today we have Vice 6 Chair, Cruz Reynoso; Commissioner Christopher Edley 7 to my right; and Commissioner Elsie Meeks; and 8 Commissioner Russell Redenbaugh on my left; and 9 Commissioner Kirsanow. Peter Kirsanow from Ohio 10 could not be here today, and he's out in the 11 netherworld of a phone hook-up. Are you there, 12 Commissioner Kirsanow? 13 COMMISSIONER KIRSANOW: Yes, I am. 14 15 morning. CHAIRPERSON BERRY: And Commissioner 16 17 Jennifer Braceras is in the same situation. Are you 18 out there, Commissioner Braceras? COMMISSIONER BRACERAS: I'm here. 19 20 I. Approval of Agenda 21 CHAIRPERSON BERRY: Yes, indeed. 22 And we expect Commissioner Thernstrom 23 shortly, but we will so ahead and get started. 24 The first item on the agenda is the 25 approval of the agenda. Could I get a motion to

1	approve the agenda?
2	VICE CHAIRPERSON REYNOSO: So moved.
3	COMMISSIONER REDENBAUGH: Second.
4	CHAIRPERSON BERRY: Anyone have any
5	changes to the agenda?
6	(No response.)
7	CHAIRPERSON BERRY: Okay. All in favor
8	indicate by saying aye.
9	(Chorus of ayes.)
10	CHAIRPERSON BERRY: Opposed?
11	(No response.)
12	CHAIRPERSON BERRY: So ordered.
13	II. Approval of Minutes
14	The next item is the approval of the .
15	minutes of the March 19th, 2004, meeting. Could I
16	get a motion to approve the minutes?
17	VICE CHAIRPERSON REYNOSO: So moved.
18	COMMISSIONER REDENBAUGH: Second.
19	CHAIRPERSON BERRY: Anyone have any
20	changes, corrections to the minutes of March 19th?
21	(No response.)
22	CHAIRPERSON BERRY: Hearing none, all in
23	favor of approving the minutes, indicate by saying
24	aye.
25	(Chorus of ayes.)
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CHAIRPERSON BERRY: Opposed? 1 (No response.) 2 CHAIRPERSON BERRY: So ordered. 3 III. Announcements 4 The next item on the agenda is 5 announcements, of which there are several. 6 First, I want to announce for myself 7 that I forgot last time to thank the American Bar 8 Association for giving me the Spirit of Excellence 9 Award this year. It is an award that my colleague, 10 Vice Chair Cruz Reynoso, received in the past, and 11 so I accepted that because I figured if it was good 12 enough for him --13 (Laughter.) 14 CHAIRPERSON BERRY: -- it was good 15 16 enough for me. So there, Cruz. VICE CHAIRPERSON REYNOSO: Well said. 17 COMMISSIONER EDLEY: The standards are 18 19 obviously slipping. 20 CHAIRPERSON BERRY: Right. The other -good morning, Commissioner Thernstrom. 21 22 COMMISSIONER THERNSTROM: Good morning, 23 and I'm sorry I'm late. 24 CHAIRPERSON BERRY: The other items that 25 I want to announce staff wants to remind us that the

1	annual ethics reports, SF-278s, are due for
2	Commissioners and their assistants by May 15th, and
3	all of you have been given copies, and if you have
4	not, you should make sure you get one from the
5	Staff Director.
6	Is that where we get it, from you? The
7	Staff Director.
8	And we urge you to file this on time, by
9	May 15th.
10	The other thing I want to announce is
11	that there are some new interns in the Office of
12	Civil Rights Evaluation, and if they are here, I
13	would like them to stand when I announce them.
14	The first one is Ms. Saleema Moor, M-o-
15	o-r, a junior government major at Dartmouth.
16	Hello, welcome.
17	And there is Mr. Nathaniel Smith. Is he
18	here? He's not here Terri? Terri has him working
19	so that he can't come to the meeting. A junior
20	political science major from Howard.
21	There is also another one. Tiffany
22	Jackson, who is a senior political science major at
23	Kent State University.
24	Hi, Tiffany.

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Welcome to all of you. She is in the

Eastern Regional Office and is working closely there 1 with Ed Darden and Aonghas St. Hilaire. We thank 2 you, and we hope you enjoy your time here and 3 appreciate your service to the Commission. 4 I want to, in the nature of announcing 5 things that happened since the last meeting, we are 6 aware, of course, that April 4th, 1968, was the day 7 on which Dr. Martin Luther King, Jr. was 8 assassinated while organizing sanitation workers in 9 10 Memphis. And the staff has written me a long 11 thing to explain who Dr. Martin Luther King was, but 12 I assume everybody knows that except my students. 13 No, I shouldn't say that. All of my students know 14 who Martin Luther King was. 15 Seven days after Dr. King's 16 assassination, President Lyndon Johnson signed the 17 Civil Rights Act of 1968 which prohibited 18 discrimination in the sale, rental, and financing of 19 20 some categories of housing. April 11th is also important day because 21 22 it is the day that Congress passed the American Indian Civil Rights Act in 1968, which guaranteed --23 24 the same month, the same day -- which guaranteed to

reservation residents many of the same civil rights

and liberties in relation to travel authorities that 1 the U.S. Constitution guarantees to all persons in 2 relation to federal and state authorities. 3 It was passed after seven years of 4 investigations into rights denied to individual 5 Indians, and it was fully supported by all of the 6 tribes, as I recall, and Commissioner Meeks is 7 looking at me and saying, no, all of the tribes 8 didn't. So I think you're a better authority than 9 what I have here. 10 I guess some of the tribes must have 11 supported it; is that right, Commissioner? What did 12 you say, Commissioner Meeks? 13 COMMISSIONER MEEKS: Nothing. 14 15 CHAIRPERSON BERRY: No, I'm interested. COMMISSIONER MEEKS: Well, I think some 16 of the tribes said they never did pass it themselves 17 and so felt like it wasn't the final authority, but 18 you know, that's an ongoing debate. 19 COMMISSIONER EDLEY: Sovereignty is 20 21 always hard to --22 CHAIRPERSON BERRY: Sovereignty was 23 compromised, according to some, and now that you 24 tell me that, I remember what the staff person did 25 not, that we have a hearing here at the Commission

in which some Indian leaders came and said exactly what you just said. So it was not supported by everybody, but some of the tribes did, and it's still a matter of contention, but it was a landmark day.

April 26th, 1862, going back in time, before this next time we meet, Asian Americans, discrimination sanction against them in California, April 26th, when a police tax of \$2.50 a month on every Chinese immigrant and Chinese American was enacted.

And it's also the staff says that five years -- it was not until five years before the founding of this Commission, which was founded in '57, that immigrants from all Asian groups were considered eligible for United States citizenship routinely, without some special requirements that didn't apply to other people.

Forty-four years ago this month, the Student Nonviolent Coordinating Committee was founded in Raleigh, North Carolina, after the sitins that started at the lunch counter there in February 1960.

And given that we're talking about voting today, it's important to recognize that the

1	SNCC and the student involvement in Freedom Summer,
2	in which they focused on the right to vote and
3	registering people to vote, some whole groups of
4	young people, many of them college students who went
5	to the South that summer to help in the effort, and
6	unfortunately that's the same summer in which
7	Chaney, Schwerner and Goodman were killed in the
8	process.
9	Does anyone else have any announcements
10	that they wish to make?
11	(No response.)
12	IV. Staff Director's Report
13	CHAIRPERSON BERRY: Hearing none, we
14	will go to the Staff Director's report.
15	First I'll ask if anyone has any
16	questions about anything in the Staff Director's
17	report. Yes, Commissioner Redenbaugh.
18	COMMISSIONER REDENBAUGH: Yes, let me
19	reassemble these things.
20	Yeah, I wanted to ask the Staff Director
21	if he could talk to us a bit about the
22	reorganization plan.
23	STAFF DIRECTOR JIN: There's no
24	reorganization planned. Do you mean for the staff
25	or

1	COMMISSIONER REDENBAUGH: Yes, for the
2	staff.
3	STAFF DIRECTOR JIN: There's no
4	reorganization planned.
5	COMMISSIONER REDENBAUGH: Well, I have
6	information that there is. Am I mistaken in that?
7	STAFF DIRECTOR JIN: I don't want to
8	kind of guess at what you're talking about, but I
9	think I probably do. Are you referring to some
10	letters we sent to some of the staff about possible
11	buyouts?
12	COMMISSIONER REDENBAUGH: I'm referring
13	to that and the plan of reorganization filed with
14	the Office of Management and Budget.
15	STAFF DIRECTOR JIN: There's no
16	reorganization planned.
17	COMMISSIONER THERNSTROM: OPM.
18	STAFF DIRECTOR JIN: OPM?
19	COMMISSIONER THERNSTROM: OPM
20	COMMISSIONER REDENBAUGH: It's OPM. I'm
21	sorry.
22	STAFF DIRECTOR JIN: Some of the
23	Commissioners might know that the federal government
24	has had for many years at various times. That
25	hasn't been continuous, but it is, authorize federal

agencies to offer buyouts of staff with certain 1 parameters being met, and in order to meet those 2 parameters, the agencies need to get approval of 3 Office of Personnel Management and, directly or 4 indirectly also, the Office of Management and 5 Budget, which we did. 6 And basically all that does is it 7 allows, gives us the authority to give the 8 opportunity to certain employees or certain 9 10

classifications of employees an opportunity to apply to give them a financial incentive to leave the federal government.

But that's all there is to it.

COMMISSIONER REDENBAUGH: Now, how many people potentially could be affected?

STAFF DIRECTOR JIN: Potentially it could be up to six, but it probably will be less than that, but that really depends on who applies, how many people apply, and stuff like that.

The primary purpose is to give the agencies an opportunity to increase its financial flexibility, either short term or long term or both. And as we've talked about here before over, I think, last year about this time we had a conversation here, but certainly other times, you know, obviously

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1	because it has been flat lined now for ten years,
2	which means that in essence our spending power has
3	decreased substantially, it does mean that the
4	Commission is constantly in very financially
5	challenging times, and this year is no exception.
6	So this is one tool that we're looking
7	at in order to try to save some money short term.
8	COMMISSIONER REDENBAUGH: So the
9	reasoning is budgetary.
10	STAFF DIRECTOR JIN: Well, that's the
11	primary driving motive, yes.
12	COMMISSIONER REDENBAUGH: Not
13	reorganization.
14	STAFF DIRECTOR JIN: It's not
15	reorganization, the way I understand the term. It
16	does give the Commission flexibility in terms of
17	making some decisions as to the managerial impact of
18	its decisions.
19	But the way I understand the term
20	"reorganization" and I think the way you understand
21	it, too, and the way most people understand it,
22	there's no reorganization going on.
23	COMMISSIONER REDENBAUGH: Well, actually
24	the way I understand it, and I don't mean this as a
25	technical term of art, but if you take out six or

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more people in an agency this small, that is reorganization.

STAFF DIRECTOR JIN: Well, Commissioner, we've taken out probably four to six employees per year for a lot of years now. Back in 1995, again, with the exact same budget we have, we had 90 employees. Right now we're probably down to 65, and so the nature of our budget and the situation is, because we're a labor intensive organization, is if our budget decreases, in effect, we have to have a net outflow of staff. Otherwise we're just not going to be able to meet our budget.

For example, the last two years alone between the cost of living increases of last year and this year, we've had almost a nine percent increase in that cost, just the associated cost-ofliving increases.

Now, I've said many times I think that's great because I think our employees deserve it, but the bottom line is because Congress doesn't give us anymore money, our \$90 million budget of two years ago, probably eight to \$900,000 went strictly to pay for cost-of-living increases. The only way we can try to do that is by decreasing the number of staff.

We do other things; we have done other

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things; but, the main thing that we have to do is 1 decrease the number of staff. 2 CHAIRPERSON BERRY: What is your 3 specific concern, if we may know, Russell? 4 COMMISSIONER REDENBAUGH: Well, I have 5 two very related concerns. One is, I think that the 6 larger issue is that we as Commissioners should have 7 been informed, consulted, and advised on this 8 because I do consider some of this magnitude does 9 10 touch on policy. A subsidiary concern is that repeatedly 11 we have discussed the situation of our budget, the 12 impact of travel on our budget, and our capacity to 13 maintain our ability to do our reports against the 14 15 flat line. Repeatedly we've been assured by the Staff Director that these objectives weren't in 16 17 conflict. 18 And to then do a buyout, which is an 19 expensive way to reduce staff and organize and 20 perhaps a necessary way, is inconsistent with all of 21 the conversations we had about the status of the 22 budget and where we were. 23 CHAIRPERSON BERRY: Well, I would 24 respond in two ways. One is, I don't think we 25 should discuss this further today, and the reason

why I don't think we should discuss it further is because we need more information about it before we discuss it. Two, I would say that the Commission has in my experience on numerous occasions in the past had buyouts, and on no occasion has the Commission had a policy discussion about whether the Staff Director should have a buyout or not. considered a management decision made by the Staff Director.

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If you wish it to be made a policy decision, then we need to get some paper on it. We need to consider it, and the Commission needs to consider whether it wants to make it a policy decision, which the Commission can very easily do.

However, it has been done, and we can document this, on numerous occasions. this is the first discussion I have had of it, but that's fine with me because I know that he is behaving in the same way Staff Directors have in the past.

However, we may wish to change that, but if we are going to change it, we need to be more informed so that all of us are on the same page. You seem to have more information than we do. So we would like to inform ourselves about this matter,

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1	and then we can discuss it after we have informed
2	ourselves, which seems reasonable to me.
3	COMMISSIONER KIRSANOW: Madam Chair,
4	Kirsanow. May I be recognized?
5	CHAIRPERSON BERRY: Yes, Commissioner
6	Kirsanow.
7	COMMISSIONER KIRSANOW: I think this is
8	a matter that we need some more information on, but
9	it's also a matter we should discuss at least a
10	· little bit right now.
11	My understanding is that as many as
12	maybe I'm mistaken ten individuals were extended
13	buyout offers. Maybe only six are expected to
14	accept it, but I agree with Commissioner Redenbaugh
15	that that's in an agency of this size a fairly
16	significant number of individuals which perforce
17	results in a reorganization.
18	If you have a certain number of
19	individuals from OGC, for example, who take the
20	buyout, then it seems that inevitably compromises
21	the ability of OGC to discharge its functions in a
22	manner that we had outlined in developing policy or
23	programmatic activities for the future.
24	And it's just curious to me why we
25	haven't been informed because I think it's

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fundamentally a policy decision, and as such the province of Commissioners.

CHAIRPERSON BERRY: Again, if you wish to make it a policy decision, the Commission may wish to do so. It has never been considered to be a policy decision. It's considered to be a management decision, and as you point out, these are offers. People are offered buyouts, which they may take or not take.

And the Staff Director is responsible for trying to figure out how to manage the resources of the agency, and that's the way it has been. We can make it a policy decision. I'm perfectly willing to consider doing that, but I do believe that we need to be more informed before. We can't do that here today. We would have to be more informed about it.

Yes.

COMMISSIONER REDENBAUGH: I think we all do need to be more informed, and I think you're right. We can't do that today. What I think we should do then is stop the process while we get ourselves more informed because to me this looks like far more than a merely ministerial hiring set of decisions to change this many key personnel.

CHAIRPERSON BERRY: Who are the key 1 personnel? 2 Yes, Commissioner. 3 Well, Madam Chair, COMMISSIONER EDLEY: 4 I don't think that we should discuss particular 5 individuals in a public session, in open session, 6 about who might or might not be contemplating 7 retirement or contemplating doing a buyout. 8 COMMISSIONER REDENBAUGH: I think that's 9 wise. 10 COMMISSIONER EDLEY: I'm mindful of the 11 For my own part, I think that we've had lots 12 clock. 13 of discussion from time to time about the challenges of dealing with limited resources, and within that 14 15 constraint, decisions about how to manage personnel and whether or not a buyout is required is not --16 whether one characterizes it as policy or management 17 -- it's not the way I would choose to spend the 18 19 Commission's time in plenary session, but obviously 20, if there are others who want to spend their time 21 that way, that's okay, but I really think we should 22 then just have them pursue it with the Staff 23 Director or come back with appropriate material and 24 discuss it at another meeting.

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I am worried though, Russell, that if

the Staff Director is doing this because of some financial urgency that I think we really need to give him flexibility to do what he needs to do within the budget.

CHAIRPERSON BERRY: I am going to -Commissioner Redenbaugh, I am going to say that we
should defer discussion on this until another
meeting, and we should get some paper from the Staff
Director, and unless someone wants to introduce a
motion to continue this discussion, I think we've
done it long enough here, and we have no
information. All we're doing is discussing things
in the abstract.

Maybe you know more than the rest of us, but I find it very difficult, and I also am not willing to tie the Staff Director's hands as a matter of management since he is responsible for the day-to-day management of this place and we're not, and since he is responsible for deploying the resources and we're not, and since he's doing nothing that hasn't been done time and time again in this agency.

And also, if you'd like a review of the Staff Director's decisions, then we can at some time have a discussion of that, but I am not willing to

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1	protong this discussion. So, unless someone wishes
2	to move that we prolong it, I'm going to move the
3	agenda to the next item.
4	Is there a motion on the floor?
5	COMMISSIONER BRACERAS: Madam Chair,
6	this is Jennifer Braceras.
7	CHAIRPERSON BERRY: Do you have a
8	motion, Commissioner Braceras.
9	COMMISSIONER BRACERAS: No, I'd like to
10	be heard on this issue before we move on.
11	CHAIRPERSON BERRY: No, I have already
12	decided. You are out of order. I have decided that
13	unless you have a motion, we will move on to the
14	next item on the agenda.
15	COMMISSIONER THERNSTROM: Madam Chair,
16	the deadline for buyouts is the 30th of April. We
17	cannot postpone this discussion.
18	CHAIRPERSON BERRY: Do you have a
19	motion? Do you have a motion?
20	COMMISSIONER BRACERAS: Yes. Okay. I
21	move to consider the discussion then.
22	COMMISSIONER THERNSTROM: I mean, you
23	cannot
24	CHAIRPERSON BERRY: Is there a second of
25	the motion?

1	COMMISSIONER THERNSTROM: I second it,
2	of course. You are
3	VICE CHAIRPERSON REYNOSO: I call the
4	question, Your Honor.
5	COMMISSIONER THERNSTROM: talking
6	about key people here.
7	CHAIRPERSON BERRY: You call the
8	question?
9	VICE CHAIRPERSON REYNOSO: I call the
10	question.
11	CHAIRPERSON BERRY: The question has
12	been called. All those in favor of continuing this
13	discussion at this meeting, indicate by saying aye.
14	COMMISSIONER KIRSANOW: I'd like some
15	discussion on the motion.
16	COMMISSIONER BRACERAS: The question has
17	been called. All those in favor of continuing this
18	discussion in the absence of our information to
19	continue the discussion, indicate by saying aye.
20	(Chorus of ayes.)
21	CHAIRPERSON BERRY: All those in favor
22	indicate by saying aye.
23	(Chorus of ayes.)
24	CHAIRPERSON BERRY: Opposed.
25	(Chorus of nays.)

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1	CHAIRPERSON BERRY: The motion fails.
2	So we will move on to the
3	COMMISSIONER KIRSANOW: Well, I have a
4	question related to
5	COMMISSIONER BRACERAS: next item on
6	the
7	COMMISSIONER KIRSANOW: how this is
8	going to transpire since, as Abigail Thernstrom, I
9	think, just mentioned, I guess the buyout offers are
10	going to expire on the 30th. When will we have an
11	opportunity to address this again before the next
12	meeting?
13	COMMISSIONER THERNSTROM: You are
14	talking about key people here and the buyout offers
15	do expire on the 30th of April. I mean, Chris
16	CHAIRPERSON BERRY: The Staff Director
17	informs me
18	COMMISSIONER THERNSTROM: Chris, I don't
19	know how you and I are both voting
20	CHAIRPERSON BERRY: Please be in order,
21	please be in order, please be in order,
22	Commissioners. Please be in order. Please.
23	COMMISSIONER THERNSTROM: We have talked
24	about
25	CHAIRPERSON BERRY: Please be in order.

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1	Please behave with decorum and dignity and decency
2	and in order.
3	COMMISSIONER THERNSTROM: Well, it would
4	be
5	CHAIRPERSON BERRY: If you do not
6	respect me, at least respect that this is a chair
7	and that is pretend that it is somebody else
8	sitting in the chair.
9	COMMISSIONER THERNSTROM: Well
10	CHAIRPERSON BERRY: Pretend it is you
11	sitting in the chair.
12	COMMISSIONER THERNSTROM: Yeah, and you
13	know what
14	CHAIRPERSON BERRY: And I have asked you
15	to be in order, please.
16	COMMISSIONER THERNSTROM: If I were in
17	the chair,
18	CHAIRPERSON BERRY: I am asking you
19	COMMISSIONER THERNSTROM: I would
20	allow a discussion to go forward.
21	CHAIRPERSON BERRY: The vote was not to
22	
23	COMMISSIONER THERNSTROM: You have not
24	respected our wishes to discuss this.
25	CHAIRPERSON BERRY: There was a vote,

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madam. 1 COMMISSIONER THERNSTROM: You cut off 2 discussion of --3 CHAIRPERSON BERRY: There was a vote, 4 madam. 5 COMMISSIONER THERNSTROM: -- taking a 6 vote, and it was not the right thing to do. 7 8 sorry. CHAIRPERSON BERRY: The next item is to 9 discuss -- the next item is to discuss with the 10 Staff Director, who tells me that there's no problem 11 with deadlines because if he needs to issue other 12 buyouts he can, and that people who want them can 13 take them and people who do not want to do not have 14 to, and I don't know anything about the process 15 because I'm not supposed to. 16 In any case, the next item is to discuss 17 18 19 20 21 22

the May meeting. We had agreed that we would meet on May 17th, and we had agreed that we would meet because we, in part -- Commissioner Vice Chair Reynoso has his son's commencement on Friday and also because we, in fact, thought that on May 17th, which is the 50th anniversary of the Brown decision, it would be well at the Commission meeting to commemorate it and to honor some of the participants

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in the Brown decision, some of the lawyers.

The staff has explored this and has found out what I suspected, is that most of the lawyers involved in the Brown decision were, in fact, tied up with other activities that day commemorating the day and that they, in fact, were willing to come here and wanted to, but many of them are old and infirm, and I know a number of them very well, and I do not feel that we should ask them to endure more stress by trying to squeeze in an activity here on that day when they've got about three or four different things that they have to go to that have been planned for more than a year.

COMMISSIONER THERNSTROM: Madam Chair -
CHAIRPERSON BERRY: In consulting -
COMMISSIONER THERNSTROM: -- some of us

are leaving, and you might not have a quorum.

CHAIRPERSON BERRY: In consulting -- in consulting with the Staff Director, the Staff Director says that we do not have anything that we need to have -- that we need to have passed at the next meeting. So that, therefore, he thinks that he can delay the items that are on the agenda for the next meeting after that.

So what we will do then is, unless there

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1	is some objection, since I have the responsibility
2	of setting the agenda, to say that we will not have
3	the May meeting and we will, instead meet in June.
4	And those are the only other things that
5	we have on the agenda for today. And now we are
6	ready to go to the
7	COMMISSIONER BRACERAS: I'm sorry.
8	You're canceling the May meeting?
9	CHAIRPERSON BERRY: What I'm suggesting
10	is that we will not have the meeting in May because
11	of the circumstances of the persons that I have just
12	told you about.
13	COMMISSIONER BRACERAS: Well, how about
14	having a meeting to discuss other Commission
15	business, for example, that which you just deferred?
16	CHAIRPERSON BERRY: I talked to the
17	Staff Director before, and he said that he didn't
18	have any items that needed to be passed.
19	COMMISSIONER BRACERAS: Well, okay.
20	Well, we have
21	CHAIRPERSON BERRY: However
22	COMMISSIONER BRACERAS: items that we
23	wish to discuss.
24	CHAIRPERSON BERRY: However,
25	Commissioner Braceras, if you wish to have a meeting

1	to discuss these items, if you want to discuss
2	whatever happened with the buyout provisions or the
.3	Staff Director's powers, have a discussion of that,
4	we can ask for papers to be circulated, and we can
5	have the meeting and use it for that purpose since
6	everybody has it on their calendar already.
7	COMMISSIONER BRACERAS: I guess, here is
8	my question. First of all, a preliminary. Since
9	I'm on the phone, did certain people just leave the
10	room or I thought I heard somebody say they were
11	leaving the room.
12	CHAIRPERSON BERRY: Some people did,
13	yes.
14	COMMISSIONER BRACERAS: So who's
15	currently present just so I know.
16	CHAIRPERSON BERRY: Right now in the
17	room we have Commissioner Meeks and the Vice Chair
18	and myself and the Staff Director, as well as a
19	large audience of people if you'd like to
20	COMMISSIONER BRACERAS: Okay. So
21	Commissioner Redenbaugh and Thernstrom have left the
22	room?
23	CHAIRPERSON BERRY: They are outside in
24	the hallway.
25	COMMISSIONER BRACERAS: And is Kirsanow

1	still on the phone?
2	COMMISSIONER KIRSANOW: I am getting off
3	the phone momentarily.
4	CHAIRPERSON BERRY: I have no idea.
5	COMMISSIONER KIRSANOW: Because,
6	frankly, I'm protesting what I consider to be a
7	hijacking of the Commission.
8	CHAIRPERSON BERRY: Okay.
9	COMMISSIONER KIRSANOW: We're not having
10	an opportunity to discuss a very fundamental process
11	here.
12	COMMISSIONER BRACERAS: But, Pete,
13	before you do, stay on for just a moment if you
14	will.
15	COMMISSIONER KIRSANOW: I will.
16	COMMISSIONER BRACERAS: Here's my
17	concern. Every time that certain Commissioner bring
18	up business matters in terms of the bring up
19	concerns regarding the governance of the Commission,
20	we are told at each and every meeting that it is not
21	the appropriate time to discuss it because people
22	are waiting to be heard, we have a briefing to go
23	forward with, blah, blah, blah, blah.
24	So it seems to me that given the
25	cancellation of whatever presentations we were going

to have in May, that that would be a perfect time to 1 hold the meeting to discuss all of those things, any 2 concerns that Commissioners may have which were in 3 the past put off on the pretext that we had hearings 4 to conduct. 5 So now we have an open month. We have a 6 month where we were going to have presentations and 7 apparently now we are not. That seems to me the 8 perfect time to meet to discuss business. 9 CHAIRPERSON BERRY: Well, I have no 10 objection to that if others do not. As I said, it's 11 already on people's calendars, but I just wanted you 12 to know that we were not in a position to have the 13 commemoration that we had said we would have. 14 COMMISSIONER BRACERAS: That's fine, 15 although disappointing. I was looking forward to. 16 CHAIRPERSON BERRY: Yes, I was, too. 17 COMMISSIONER BRACERAS: But I understand 18 why it can't go forward. Nevertheless, I think that 19 we should meet. I think that we have --20 CHAIRPERSON BERRY: I have already -- I 21 have already agreed unless somebody else objects 22 that we will take the time to do exactly what you 23 24 said. 25 COMMISSIONER BRACERAS: Okay.

we'll meet in May as planned. 1 CHAIRPERSON BERRY: Yeah, and we'll do 2 exactly as you said. We can spend as much time --3 not you, but the Commissioners -- as much time as 4 they wish discussing matters of the Staff Director 5 and certain management issues. 6 COMMISSIONER BRACERAS: Yeah. I mean, I 7 think we should all sit down as a group, you know, 8 when we have the time to dedicate to discussing 9 business practices and management, when there aren't 10 people waiting to be heard, and when we can have, 11 you know, a discussion about some of these things 12 that concern us. I think it would be very 13 14 productive. 15 CHAIRPERSON BERRY: Okay. Thank you. That's a wonderful idea. We'll do it next time. 16 VICE CHAIRPERSON REYNOSO: Madam Chair, 17 I beg your indulgence, but I just can't accept the 18 19 notion that we haven't had time or haven't spent a 20 great deal of time talking about these internal 21 matters, some of which in my view have been

> So I just want to let it be known that I don't agree with the assumptions made in the statement.

inappropriate, but we've spent a lot of time.

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1	CHAIRPERSON BERRY: I will ask the Vice
2	Chair to indulge me by not saying anything further
3	on the subject. That's enough.
4	Okay. Now we are ready to have the
5	briefing and
6	COMMISSIONER BRACERAS: So, I'm sorry.
7	Just to be clear, we'll meet on the 17th, which is a
8	Monday as planned?
9	CHAIRPERSON BERRY: As planned, and we
10	will devote the time, since the Staff Director says
11	he has no items that need to be approved at that
12	time, to a discussion of the items that we normally
13	discuss under the Staff Director's report and any
14	items that anyone wants to discuss on matters of
15	management issues.
16	COMMISSIONER BRACERAS: Great. Okay.
17	So now at this point, I'm going to hang up largely
18	for the same reasons that Commissioner Kirsanow and
19	the others have expressed.
20	COMMISSIONER KIRSANOW: I'm signing off
21	also. Goodbye.
22	CHAIRPERSON BERRY: Yes, okay. Thank
23	you.
24	All right. We will now have the
25	briefing. Let me find the piece of paper. I'm

looking for the names of the witnesses. 1 Could I ask Dr. Shamos and -- we're 2 asking everyone to come forward? -- and Dr. Mercuri 3 and Ms. Smothers and Mr. Wade Henderson and Jim 4 Dickson and Larry Gonzalez to come forward and sit 5 behind your names? If you can find it, Meg Smothers 6 is over here. Ms. Mercuri is there. Is Jim here? 7 Anybody see Jim Dickson? 8 Wade, have you seen Jim? 9 MR. HENDERSON: I have not, Madam Chair, 10 11 this morning. V. Discussion of Election Reform Issues 12 CHAIRPERSON BERRY: Okay. thank you 13 very much, and I will further introduce you in a 1.4 moment after I have made an opening statement. 15 Today, we will hear some testimony on 16 17 election reform issues, voter empowerment. Is the map -- put up the map. Thank you. 18 We have a map that has been put up which 19 shows you states that have direct recording 20 electronic machines, states that have them and have 21 22 problems and states that don't have them, which are 23 on there, which I hope will be helpful to the 24 discussion.

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Today we will hear testimony on election

reform issues of voter empowerment, voter access, and voting system integrity, and what I want to do is to start by saying that we all recognize that the right to vote is one of the most important rights that we have in our democracy, and the Commission is looking at these issues because we have broad authority over voting rights.

We have jurisdiction to examine allegations regarding the right to vote of U.S. citizens and to have their votes counted, and since 1957, we have spent a great deal of time working on this issue, and the country has made great progress in the matter of voting rights. The Voting Rights Act of 1965 and the amendments to it later have, in fact, made it possible for large numbers of people of color, African Americans, Latinos, in particular in Mexico and California, to vote and it has an impact, too, on the voting of whites who have been prohibited from doing so by various electoral rules, machinery, and the way elections have been carried out.

So we've made a lot of progress. In 2001, the Commission examined evidence from the 2000 election. We had a lot of reports and complaints from people, and so we went out and we did hearings

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based on the unanimous vote of the Commission to look at voting irregularities in that state.

We had three days of hearings, a bunch of sworn testimony and the like, and we looked at issues like machinery and polling places and poll workers, and we issued two reports, one, voting irregularities in Florida during the 2000 presidential election, and another one called "Election Reform, an Analysis of Proposals and the Commission's Recommendations for Improving America's Election System."

We found that the problems in Florida and elsewhere were serious and not isolated. In many cases, we concluded they were foreseeable and should have been prevented. Disenfranchised voters are individuals who are entitled to vote, want to vote or try to vote, but who are deprived from voting and having their votes counted.

The failure to resolve the flaws in the system resulted in an extraordinary high level of disenfranchisement in that election. We don't know what the level was before that because we didn't do a study of any particular election, but there may have been problems. But there were high levels of disenfranchisement.

We talked about a failure of leadership
and accountability of the people who were
responsible, inadequate resources for voter
education, training of poll workers, and for
election day troubleshooting and problem solving.
And we talked about all of those.
We gave testimony, the Commission did,
before the Senate Committee on Rules and

We gave testimony, the Commission did, before the Senate Committee on Rules and Administration, and we made some recommendations from our report that they should include in the legislation that they passed, and in 2000 they did pass the Help America Vote Act, however, and many of the Commission's recommendations are included in that report.

Unfortunately, HAVA's enactment and implementation have been very slow, painfully slow. Congress didn't pass HAVA until October 2002, almost two years after the problems surfaced, which isn't a long time for most legislation, but it's a long time when the next election, federal election in 2004.

The Election Assistance Commission has only recently been confirmed and seated, and without it in place, funds haven't been distributed, and certain guidelines have not been issued. We have

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discovered, the staff has in the work that they did, that waivers for compliance with equipment replacement and registration lists deadlines abound, which means most states won't really make the changes until 2006.

So we're ending up in 2004 with many of the same problems or issues in place that were there before. If I were asked today, based on reading the staff's report that Terri Dickerson and her staff in the Office of Civil Rights Evaluation put together and which is available on our Website at www.usccr.gov, if I were asked is America ready to vote, sitting here right now as I get ready to listen to you, I would have to answer that in many states the answer is no, that America isn't ready to vote and that it isn't any more ready than it was in 2000.

And I base that upon what's in the report about what happened during the primaries, what happened in terms of the changes that have not yet been made in many of the states, and what happened the last time and the problems that one can easily foresee unless some changes are more.

More specifically, we're asking today to what extent has reform occurred. Have local and

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national leaders fulfilled their pledges to educate 1 and enfranchise voters? And if not, what can be 2 3 done? We're interested in what hasn't 4 happened, but we're also interested in trying to 5 figure out what people can do between now and the 6 election to try to make it fairer and more accurate. 7 I am, indeed, pleased that since HAVA 8 9 was passed, Secretaries of State, including the 10 Secretary of State in Florida, now seem to understand, the ones that didn't before, that they 11 have a responsibility in these matters. 12 13 I remember our hearings we had in 14 Florida where we had trouble explaining who was 15 responsible. 16 But there are seven months to prepare 17 for election day, and we have to worry about what's 18 going to happen and see if we can figure out 19 something to make sure that a change occurs in a 20 positive direction so that after 2004 in November, 21 we will not be looking at another disaster in our 22 election system. 23 Today's testimony will give us an update 24 on HAVA, related voting rights initiatives, and we 25 hope that the panels will educate us and the public

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on these issues, such as implementation of the direct recording electronic voting systems, accommodating voters with disabilities, the civil rights ramifications of various state voter identification requirements, adoption of provisional balloting, voter role and purge list maintenance efforts, purge lists like the felon purge that we had a lot of experience with last time, poll worker and voter education efforts, and other issues arising under HAVA and state election reform.

Our panel will focus on the specific issue of electronic voting and brief us on the state of the new technology and security concerns, and

Our panel will focus on the specific issue of electronic voting and brief us on the state of the new technology and security concerns, and then we will have other panelists who will talk about civil rights concerns regarding equal access and opportunity to vote by all citizens and communities. And then there will be questions from the Commissioners.

So without further delay, I thank you, panelists, for your participation, and I will briefly introduce you.

Ms. Meg Smothers is the Executive

Director of the League of Women Voters of Georgia.

The League is a nonpartisan political organization that encourages the informed and active

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participation of citizens in government, works to 1 increase understanding of major public policy 2 issues, and influences public policy through 3 education and advocacy. 4 As Executive Director in Georgia, Ms. 5 Smothers is responsible for program development and 6 increasing the organization's resources -- that's 7 always an issue --8 (Laughter.) 9 10 CHAIRPERSON BERRY: -- membership and visibility and coordinating all of the local 11 12 Leagues. Dr. Michael Ian Shamos is Director of 13 the Universal Library and is principal systems 14 scientist in the Language Technologies Institute at 15 the School of Computer Science at Carnegie Melon 16 17 University. He has been at Carnegie Melon since 1975 teaching things like math, statistics, and 18 19 computer science. 20 He founded two Pittsburgh computer software companies and is a partner in a law firm. 21 22 He's a busy guy. 23 His testimony before the Texas 24 legislature concerning electronic voting resulted in 25 the passage of the Texas electronic voting law.

In March 2004, he testified before the
Pennsylvania legislature state government committee
concerning electronic voting. He'll talk about
security and system integrity issues.

Dr. Rebecca Mercuri is internationally
recognized as one of the leading experts on

recognized as one of the leading experts on electronic voting. Her 14 years of research on this subject include her present affiliation with the Harvard's JFK School of Government, and prior work at the University of Pennsylvania where I am a faculty member, the Geraldine R. Siegel Professor in the history department — at the University of Pennsylvania. Hail to the Quakers.

(Laughter.)

CHAIRPERSON BERRY: School of
Engineering. She is founder and president of
Notable Software Incorporated, a computer security
consulting company.

She has observed elections even as a scientist, a poll worker, and a committee member throughout this country, and she has testified all over the place in this country and elsewhere on the standards issue and as a member of the IEEE, the big guys in the voting system standard working group.

She'll talk about security system

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integrity and DREs, direct recording electronic 1 2 voting systems, and the like. Mr. Wade Henderson is the Executive 3 Director of the Leadership Conference on Civil 4 Rights, an organization of hundreds of civil rights 5 organizations. All of them belong to it, the 6 principal lobbyist on civil rights issues here in 7 this city, and counsel to the Leadership Conference 8 9 on Civil Rights Education Fund. Under his leadership, LCCR has become 10 one of the nation's most effective defenders of 11 12 civil and human rights. Prior to his role at the 13 conference, he was the Washington Bureau Director of the NAACP and also had long experience as Associate 14 Director of the Washington office of the American 15 Civil Liberties Union. 16 17 He is also the Joseph L. Rowe, Jr. 18 Professor of Public Interest Law at the David A. 19 Clark School of Law at the University of the District of Columbia. He will talk about a number 20 21 of issues, a whole range of issues concerning civil 22 rights concerns and voting. 23 The next person that we have is Larry 24 Gonzalez, who is Director of the Washington, D.C. 25 Office of the National Association of Latino Elected

and Appointed Officials. He directs the NALEAO's 1 Educational Fund with a constituency base of 6,000 2 Latino elected and appointed officials nationwide. 3 It is the leading national organization that 4 empowers Latinos to participate fully in the 5 American political process from citizenship to 6 public service. He is the chief advocate for the 7 association and develops legislative initiatives and 8 the like. 9 He has extensive political campaign 10 experience having run winning state senate, state 11 representative, and local county board campaigns. 12 Did you run any losing ones? No. 13 MR. HENDERSON: That's why I'm here in 14 15 Washington. 16 CHAIRPERSON BERRY: Today he will discuss the civil rights and ramifications of 17 various voter identification requirements adopted by 18 the state as part of elections reform. 19 Would you please begin the conversation, 20 21 Ms. Smothers? 22 MS. SMOTHERS: Thank you so much for having us here today. I'm pleased to be here to 23 24 represent League of Women Voters of Georgia, one of 25 our 50 state level organizations across the country.

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As Chairperson Berry already mentioned, the League of Women Voters is a national, nonpartisan, political organization dedicated to making democracy work. Our mission is threefold: to encourage the informed and active participation of citizens in government; to increase citizens' understanding of major public policy issues; and to influence public policy through education and advocacy.

The League was founded nationally in 1920, just months before the passage of the 19th Amendment granting women suffrage in this country for the first time. The League of Women Voters believes that voting is a fundamental right that must be guaranteed, and for the past 84 years voter service has in large part remained the hallmark of our work.

Our history is rich with examples of our successful work to break down barriers standing between voters and the polls. The League of Women Voters was founded as an outgrowth of the suffrage movement, and our founders were the very men and women who ultimately enabled the franchise of 20 million American women.

In Georgia, in the 1940s, the League

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worked hard to abolish the poll tax. We were involved nationally in passing the Motor Voter Act, allowing individuals to register to vote when they receive their driver's license.

And our advocacy in the passage and implementation of the 2002 Help America Vote Act is the most recent example of the League's work to insure that every vote across our country is counted the way that voters intended.

If Georgia had faced the same scrutiny as Florida in 2000, public officials would have unearthed an even more unsettling situation. The Georgia Secretary of State, Cathy Cox, assembled a report on Georgia's election performance following Election 2000. This report estimated that bad election technology had spoiled 94,000 votes in Georgia, more than Florida, and almost double the national average.

Like Florida, Georgia had literally thousands of ballots that registered no vote in the presidential race or under votes. So those 94,000 ballots either -- voters who cast those 94,000 ballots either did not mark the race for President, made a mistake that voided their ballot, or otherwise had their ballot not counted ever by a

machine.

In the year 2000 Georgia's under vote percentage was three and a half percent. Florida had an under vote percentage of 2.9 percent, and the national rate was reported at 1.9 percent.

Like Florida, we had wide variations in under vote rates from county to county. Election technology in Georgia was widely varied. We have 159 counties, second only to Texas, and each county was using a different kind of election equipment, everything from paper ballots to lever machines, punch cards, to optical scans, and the report showed serious flaws in all kinds of systems.

Recognizing this huge problem, the

League of Women Voters of Georgia advocated,

alongside Secretary of State Cathy Cox, to create

and implement a statewide election system rooted in

state-of-the-art technology, extensive training, and

a comprehensive testing and security process.

In the 2002 general election, Georgia became the first state in the country to implement a uniform statewide electronic voting system, making Georgia number one in the nation and the quality of its election process a national model of election reform in the aftermath of the 2000 election.

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Each of Georgia's 159 counties was outfitted with DRE units at a cost of \$54 million, secured through appropriated state funds and with anticipation of federal reimbursement through HAVA. An additional \$4 million was secured for training. Each of Georgia's 159 election superintendents and their poll workers were trained extensively to conduct elections on this new equipment. The League joined the Secretary of State staff and other civic organizations to demonstrate the machines to voters at grocery stores and churches and libraries, with community organizations around the state. Beginning in November 2002, Georgians have now voted successfully in a statewide general election, a presidential preference primary election, and over 300 county and local elections through the last two years on our 24,000 DREs across the state. Shifting to a uniform statewide

Shifting to a uniform statewide electronic voting system has moved Georgia ahead of the curve in election reform and has brought us tremendous steps closer to insuring that every vote cast is counted the way that voters intended. Our

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new electronic voting system now in use in Georgia

fully eliminates the possibility of an over vote,

the largest source of voting errors on punch card or

optical scan voting systems.

As voters near the completion of the

As voters near the completion of the voting process on our new equipment, they are allowed to review their ballot completely to verify its accuracy. This feature shows voters clearly if they have skipped any races or any ballot questions and will not allow the ballot to be submitted with an over vote or a double vote of races.

Electronic voting has also proven superior to any other system in eliminating the unintended under vote. In Georgia the under vote in the top ticket races in 1998 was a whopping 4.8 percent. In the 2002 elections, the under vote had fallen to less than .9 percent.

Significant reductions came in minority precincts across the state. We anticipate similar results as we compare the under vote in the upcoming 2004 presidential election to the abysmal under vote estimate of the 2000 election I already mentioned.

These are large and very significant reductions in the unintended under vote that can very clearly be attributed to our new electronic

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system that is easy to see and read for voters, that provides the voter feedback about their choices that includes a summary screen that displays their selections and that gives the voter an opportunity to make corrections to their ballot before casting

In addition to providing increased accuracy in tabulating election results, the use of DREs has also enabled us to fully franchise groups of voters who have historically been forced to vote separately but never equally with voting systems that cannot afford them a secret or independent

DREs remain the only equipment that is fully accessible for voters with disabilities. In the 2002 election, Georgia's visually impaired voting population was able to vote unassisted for the first time.

Furthermore, the audio features of Georgia's equipment enables voters who face literacy challenges to cast independent ballots without embarrassment.

Although the practice is not yet required in Georgia, ballots presented in languages other than English can easily be added to our

equipment, making it easier to accommodate individual with limited English proficiency.

In recent polling conducted by the Carl Vinson Institute of Government at the University of Georgia, Georgians overwhelmingly prefer electronic balloting to other methods. More than 70 percent of the voting age public in Georgia is more comfortable casting a ballot electronically on our new touch screen machines than by punch cards or by marking paper ballots. And when that same population was asked about the largest problems with our new system, the most common response from those polled was that there are no problems with our new system.

Voters have good reason to feel entirely confident in Georgia's new election system. The DREs in use in Georgia are only one instrument within a complex and comprehensive umbrella of security designed to safeguard the way ballots are cast in Georgia.

In addition to purchasing only federally qualified equipment, Georgia relies on an independent testing authority to certify all equipment at the state level. Georgia is very fortunate to have the Center for Election Systems, Kennesaw State University, a part of our public

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university system in Georgia as our independent in-1 house entity responsible for testing and certifying our equipment at the state level. 3 Experts at Kennesaw state review the system for compliance with state law and test the 5

system for the presence of any unauthorized or

After the successful completion of this process, the system is then certified for use in Georgia. Once machines have been certified, the vendor is then allowed to install the system in local jurisdictions.

As an added guard against uncertified equipment being used in an election, Kennesaw State has developed a validation program to test the system as installed in local jurisdictions. this process, Kennesaw State verifies that the system installed by the vendor in the local jurisdiction is identical to the system that had been certified at the state level by Kennesaw State.

Within each jurisdiction, software security includes audit logs and passwords. are procedural security features regarding access, qualification testing, certification testing, acceptance testing, and logic and accuracy testing.

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fraudulent code.

Servers are always kept in locked offices of county officials. No extraneous software can ever be installed on our servers. There is no network connectivity, and physical access to our machines is limited to authorized personnel only.

Touch screen units are locked and sealed when not in use.

But despite all of the benefits of our electronic voting system and the overwhelming public confidence in it in our state, a vocal minority has still criticized our system and has propelled Georgia to the center of the national debate surrounding election system security. Largely this debate has involved the consideration of a voter verified paper trail for all electronic voting equipment, a change to Georgia's voting system that the League of Women Voters does not support.

Proponents of this change claim that electronic voting equipment could be manipulated to incorrectly tabulate election results, and that without a paper receipt, voters have no way to tell if their vote was stolen.

Paper receipts for ballots cast electronically simply do not guarantee that votes are being counted the way that voters intended,

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thereby creating at best a false sense of security 1 for voters. 2 If an electronic voting system could be 3 programmed or, rather, a machine could be programmed 4 to record an incorrect vote, it could also be 5 manipulated to print a misleading confirmation. 6 Furthermore paper ballots are 7 notoriously susceptible to being lost, mangled, or 8 manipulated, and paper receipts are difficult, if 9 not impossible to recount consistently, leading to 10 more inaccuracies. 11 How to collect each paper receipt to 12 insure that voters do not leave the polls with their 13 receipt in hand and store these receipts so that 14 they are not exploited remains unresolved. 15 It is critical to note, again, that DREs 16 are highly sophisticated machines that store ballot 17 records in multiple formats and in multiple 18 locations. DREs are already required under federal 19 law to create paper records that can be audited, and 20 most machines currently provide not only the total 21 22 vote tallied, but also maintain the images of each 23 and every ballot cast. 24 In many cases, like the machines used in 25 Georgia, DREs produce three records of the vote:

the official count, a back-up count on a separate ship, and a paper record printed once polls close.

From a civil rights standpoint, the possibility of incorporating this type of paper confirmation into our election system is particularly troubling. For the first time, HAVA recognized that voters with disabilities should have had the same opportunities to cast a secret ballot as everyone else.

As stated earlier, one key reason for the use of DREs is that they afford all voters a truly private vote, particularly voters with limited literacy, the visually impaired, and those with motor skill impairments or others with disabilities.

For blind or visually impaired voters, including many elderly voters, the creation of a paper trail offers no benefit, but actually causes even greater concerns over privacy. Rushing to augment the 24,000 DRE machines in Georgia to produce this type of paper receipt is at best premature. DREs that produce paper receipts should face stringent testing in real world scenarios before they are mandated across the country. Until many questions are answered such a change would undermine essential touchstones of HAVA

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implementation, such as the disability and minority 1 language requirements, ultimately undermining the 2 HAVA mandate of uniform and nondiscriminatory voting 3 procedures and will lead to increased voter 4 disenfranchisement as jurisdictions across the 5 country, faced with this new paper receipt 6 requirement and added cost, purchase optical scan 7 machines instead of DREs. 8 CHAIRPERSON BERRY: You have to sum up. 9 MS. SMOTHERS: Okay. I'm almost done. 10 Thank you. 11 Again, shifting to a uniform statewide 12 electronic voting system has moved Georgia ahead of 13 the curve in election reform and brought us 14 tremendous steps closer to insuring that every vote 15 16 cast is counted the way that voters intended. The under vote in Georgia over the last 17 18 months has been reduced dramatically, and we 18 19 believe that has entirely to do with our shift to a new statewide uniform electronic voting machine 20 21 system. 22 Voters in Georgia are incredibly 23 confident in our system. We are incredibly 24 confident in the system, and we're excited to 25 continue to move forward to make our voting system

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as secure as it can possibly be. 1 CHAIRPERSON BERRY: All right. 2 MS. SMOTHERS: Thank you so much. 3 CHAIRPERSON BERRY: Thank you very much, 4 Ms. Smothers. There will be questions. 5 Professor Shamos, please. 6 DR. SHAMOS: Good morning. 7 Commissioners, thank you for the opportunity to be 8 here today. 9 From 1980 until 2000, I was statutory 10 examiner of electronic voting systems for the 11 Commonwealth of Pennsylvania. During that time I 12 participated in every voting system examination that 13 was conducted during those 20 years. 14 From 1987 until 2000, I was statutory 15 examiner of electronic voting systems for the 16 Attorney General of Texas and participated in every 17 electronic voting system examination held during 18 those 13 years. 19 In all, I've personally examined 20 something like 100 different electronic voting 21 The systems for which I've participated in 22 systems. certification were used to count more than 11 23 percent of the popular vote in the United States 24

during the 2000 election.

I'm not here today as an advocate for or 1 against electronic voting systems or for or against 2 paper trails. I'm here because of my experience to 3 assist you in assessing the risks of these systems. 4 I'm in favor of good DRE systems. 5 very much against the bad DRE systems, and there is 6 no proper catch-all term to describe all of these 7 systems because each one is individual, and each one 8 is different. They're designed and manufactured by 9 different companies, and they're used according to 10 different procedures. 11 So I think it's wrong to indict all DRE 12 It's also wrong to say that they're all 13 wonderful. The fundamental question before you is 14 whether the right to vote is compromised in any way 15 16 by DRE systems. 17 I believe that whether or not a voting 18 system is safe for use in an election, whether it 19 disenfranchises people or not is an engineering 20 question that ought to be dealt with scientifically. We ought to hear the horror stories. We ought to 21 22 examine what went wrong in various elections and 23 come to a rational conclusion. 24 I've been disturbed lately by --

CHAIRPERSON BERRY: Did you say

"rational"? 1 DR. SHAMOS: Rational. 2 CHAIRPERSON BERRY: Oh. 3 DR. SHAMOS: Yes, rational. Did it 4 sound like irrational? 5 (Laughter.) 6 DR. SHAMOS: I've been disturbed lately 7 by stories in the popular press that have been taken 8 up by newspaper editors in their editorial columns 9 calling for a sweeping reform. Let's get rid of the 10 DREs. Let's install paper. Apparently, not based 11 on any scientific evaluation, but based on emotion, 12 which I really don't think has any place in this 13 debate. 14 15 In addition to the question whether DREs are safe, a second question before you is whether 16 17 the use of so-called voter verified paper trails ought to be required in such voting systems. 18 19 As to the issue of voter 20 enfranchisement, it's a very complex issue that's 21 influenced by many factors, some of which relate to 22 the actual process of voting. A voter who decides 23 to stay home because she doesn't trust the voting 24 method that's being used in her jurisdiction is

disenfranchised just as much as someone who is

prevented from getting to the ballot box.

voters' decisions whether or not to vote are, is the process efficient; is it simple and convenient; or does it cause an embarrassment or confusion when they physically show up at the polls.

Do they perceive the process as fair?

Are they protected from having their vote
invalidated either because of the equipment or
because of the way in which the equipment is used
and the activities of the poll workers? Do they
have a sound belief that their vote cannot be
manipulated once it's cast? And also, do they have
a sound belief that their vote will actually count
and they won't be disqualified for some reason?

Now, this is a complex belief system held by the public, and it's often based on rumor, innuendo, stories they read. It's not based on scientific fact of which the voters are generally unaware. So they have to have representatives who undertake these investigations on their behalf and make reasoned decisions about whether or not these systems ought to be used.

That was the role that I performed as a certifier of voting systems. I should mention, by

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the way, that during that period far more than 50 percent of the systems that were proposed for certification failed certification tests. They just

It's actually extremely difficult to build a voting system that operates correctly under the wide variety of different conditions and different laws that exist in the different states.

However, DRE machines have been used successfully in the U.S. for over 20 years. long time the total percentage of votes that they counted was something like ten percent. So they weren't anywhere near the punch card machines or optical scan ballots and, in fact, took a while for them to overtake lever machines even. That's just about to occur right now as the lever machines die.

So even though we've had a degree of success for 20 years with these systems, all of a sudden within the past year or so the hue and cry has been raised by various people that there's something wrong with them, and I certainly believe that if there was something wrong with them, it would have manifested itself at some point during the past 20 years.

There are many complaints, both

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justified and unjustified, that are made about DRE systems. Among the valid complaints is that machines fail because they have parts that wear out or break or they have electrical difficulties.

Well, every machine of any type that has ever been made to do anything has some failure mode. The issue in electronic voting is whether the failure results in the loss of any votes or results in disenfranchisement.

In a properly designed DRE system, and there are some, and there are some improperly designed ones, the answer is that no votes are lost when a machine fails. The reason that no votes are lost is that as the votes are cast among the multiple memories previously mentioned, some of those are write ones/read only memories so that there's no manner of failure of the machine that will result in an erasure or deletion of any previously cast votes.

A second issue though is whether the failure of the machines is so frequent that it results in long waiting lines at the voting booth causing voters to balk and go home or whether stories of machine failures, whether they result in loss of vote or not, are so frustrating to the

voters that it causes them to feel that the election 1 2 is not safe. And that's a matter of reliability of 3 specific machines that are made by specific 4 manufacturers and used properly or used not properly 5 according to the manufacturer's procedures. 6 It's also a substantial matter of 7 education of poll workers and the people who have to 8 manipulate the machines. If I manipulate, you 9 understand that I don't mean "tamper with." We'll 10 talk about that in a minute. 11 12 (Laughter.) DR. SHAMOS: Now, one of the things --13 CHAIRPERSON BERRY: Operate. 14 DR. SHAMOS: One of the things --15 That's right -- one of the things that 16 operate. HAVA has done is cause a mad rush in the United 17 States for jurisdictions who were not ready to do so 18 to purchase DRE machines, and one of those factors 19 is the availability of a huge amount of money to do 20 21 so. 22 And so they've rushed to purchase 23 machines, but they haven't rushed to educate the people properly on how to use the machines and all 24

kinds of problems are cropping up all around the

country, principally not because of the design of 1 the machines, although there are some bad ones, but 2 because the people who are operating them just don't 3 know how to initialize them properly, et cetera. 4 That's certainly not a satisfactory situation, but 5 it's not an indictment of the machines. 6 A very different type of complaint, 7 however, is that candidate choices can be 8 misprogrammed so that voters are not presented with 9 a proper slate of candidates. The question is: 10 does that occur or does that not occur? 11 As with paper ballots, which can be 12 misprinted, it certainly is possible for somebody 13 who is setting up the ballot to rearrange it in such 14 a way that it is confusing to the voter or that 15 candidates for which the voter is entitled to vote 16 17 don't actually appear on the ballot. But just as with paper ballots, that's a 18 19 matter of careful proofreading, careful observation 20 by all relevant political parties. 21 A very different form of misprogramming 22 is one that might cause votes for Candidate A, as 23 cast by the voter, instead to be counted for 24 Candidate B. There are all kinds of allegations

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that this has occurred. I am not aware of any case

in which it has ever been possible to demonstrate that such a thing has occurred.

The reason for that is that these machines don't suddenly develop programming flaws. However the machine is programmed at the beginning of the election, the software that did that is available at the end of the election and can be tested, and if there were any truth to the allegation that the software, for example, took one vote out of every ten and shifted it to another party, then the machine would continue to behave that way after the election. It could be reinitialized and tested.

And to my knowledge, every time that has been done, it has never been possible to demonstrate that any such misprogramming has occurred.

But let's suppose that it were possible for some insider to manipulate the programming in the machine. What is the remedy for that?

The remedy for that, as with all other machines in our society, is adequate testing and security. And I have advocated for some time that voting machines ought to be tested not just before and after an election, but they should be tested during the hours of the election. The reason for

that is that these machines contain internal clocks, and it's conceivable, although difficult, to program the machine so that it behave perfectly before the election, behaves perfectly after the election, and does its mischief only during the election. And the only way to convince knowledgeable people that this isn't the case is to actually reserve some machines once they have been initialized and test them thoroughly under realistic conditions.

I don't mean by casting ten votes, but by casting a similar number of votes to those that the machine could expect at a particular precinct on that day. That method called parallel testing was used, I think, in ten counties in the California primary this year, though I haven't heard reports on how successful that it might have been.

It has been asserted that the solution to all of the above problems with respect to loss of votes is to add a paper mechanism to a DRE machine that will allow a voter to examine her ballot before taking the final step of casting it, and if the ballot that was viewed did not correctly indicate the voter's choices, the voter could do something about it, revote or asked for a spoiled ballot or go through some process.

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The idea has a certain intuitive appeal. 1 Sounds good to a lot of people. In fact it sounds 2 good to a lot of newspaper editors, but it's 3 important to realize that that feature accomplishes 4 one thing and one thing only. It does provide a 5 positive verification that at the initial point in 6 the process the machine captured the voter's 7 preferences correctly. 8 And the reason we know that is the 9 machine spits back those preferences, and the voter 10 has a chance to evaluate them. 11 It provides no assurance whatsoever, 12 however, that the vote will actually be counted 13 either electronically the same way or will even be 14 counted eventually if there is a paper recount the 15 same way for the simple reason that recounting 16 pieces of paper requires some human being to touch 17

> If we're not going to have a human touch them, if we're just going to send them through another machine, then that certainly doesn't solve the problem because the other machine might have been manipulated also.

So ultimately they're going to have to be counted by hand, and any time people can touch a

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1 their pocket, or they can stuff more ballots into 2 the ballot box. 3 This problem occurs so frequently in 4 Florida that the Florida legislature had to pass a 5 statute on how to deal with the situation where at 6 the end of voting during a particular day more votes 7 end up in the ballot box than number of voters who 8 showed up at the polling place, and the procedure 9 defined by statute is that in the presence of all 10 the political parties a ballot is selected at random 11 from the ballot box and discarded, and this process 12 is repeated until the number of ballots that remain 13 14 is actually equal to the number of voters who showed 15 up that day. 16 CHAIRPERSON BERRY: You're making it up. 17 DR. SHAMOS: I'm not making it up. I'll 18 give you the statutory citation. 19 CHAIRPERSON BERRY: Okay. This is 20 precious. 21 COMMISSIONER EDLEY: We have to ask. I 22 mean, is Florida unique in having a procedure of 23 that --24 DR. SHAMOS: No, there are several 25 states that have that procedure, but it's certainly

ballot, they can modify it, they can slip it in

not prevalent. 1 COMMISSIONER EDLEY: Because we've been 2 accused of picking on Florida. So I just wanted to 3 set the record straight that it's not just --4 DR. SHAMOS: Florida deserves to be 5 picked on. 6 7 (Laughter.) CHAIRPERSON BERRY: Okay. 8 DR. SHAMOS: But nonetheless, it seems 9 the height of folly that this is so common that it 10 has to be dealt with by statute. 11 Texas has its problems also. 12 Frequently, there are voting precincts with no 13 registered voters in which a substantial number of 14 voters actually vote, but that's a problem that has 15 nothing to do with the actual DRE machines. 16 17 I'm not actually against voter verifiable paper trails. If there were a voting 18 manufacturer who made one, and I'm not aware of any 19 that make them now and the system obeyed its 20 statutory requirements, then if I were still the 21 certifier, then I would certify it. I don't think 22 23 there's anything that bars it from use in an election. 24

The problem is that a study by the Cal.

1	Tech./MIT voting project showed not only could you
2	have a safe system without the paper trail, but the
3	presence of the paper trail actually decreased
4	voters' confidence in the election.
5	I flew here this morning from
6	Pittsburgh, and I felt that the plane was going to
7	be safe, but I might have had a different view if
8	the airline asked me to personally inspect the
9	engines before the plane took off to make sure
10	(Laughter.)
11	DR. SHAMOS: that the plane was safe.
12	So I'm very much against requiring all DRE machines
13	to have such a paper trail.
14	Thank you.
15	CHAIRPERSON BERRY: Thank you very much.
16	Okay. That's wonderful news you're so
17	reassuring about anyway.
18	Professor Mercuri, please.
19	DR. MERCURI: Yes. Hello. Thank you
20	very much for the opportunity to provide this
21	briefing to the Commissioners here on civil rights
22	on the implications of the new electronic voting
23	technologies and election reform efforts.
24	Thank you for the introduction to me.
25	So I'll just continue with my prepared remarks.

2 3

Also, you should have a packet of materials, and I'll refer to some of the documents in there, but you can take your leisure to read them later.

Let me begin by stating that just as there are no quick fixes to civil rights problems, technology does not offer a quick fix to election problems. Many find it unusual that someone who holds a Bachelor's degree, two Master's degrees, and a Ph.D. in engineering and computer science should maintain that computers cannot exclusively be relied upon for the recording and counting of ballots in democratic elections.

But I am joined by over 1,750 similarly degreed professionals in my field who have asserted in writing that computerized voting equipment is inherently subject to programming error, equipment malfunction, and malicious tampering, and references to all of the quotes that I am making here are in my remarks.

Scientists and engineers do not make dire predictions casually. So when they make strong statements like they did in predicting both Space Shuttle disasters, the New York City power outages, and the vulnerability of aircraft to terroristic

attacks, these should be taken seriously.

There are certain laws of computer science that, like gravity to physics, are immutable. One of these laws pertains to the inability of examination or testing of the hardware and software to turn up every possible flaw or loophole in the system.

The two speakers before us spoke very eloquently about all of this thorough testing that is being done, but computer science theory tells us that you can look at this stuff until you're blue in the face and things can buried deep in the bowels of the system that will never be found and that this testing will not turn this up.

So anyone who says that they have constructed a perfectly secure computer system even in the general world, and as we know, of course, you know, if Microsoft could eradicate these viruses, believe me they would do it. So we're not seeing the security even from the top companies in our planet or a completely secure computer based voting system, and there is actually a voting system that's being marketed under the name "the perfect voting system."

So these people are either liars or

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fools, but some believe that computers are good enough. And they point to the fact that we do trust such devices to handle many of the aspects of our lives every single day, or do we?

Would we ride in an airplane that had only a computer as a pilot and no humans in the control tower? Would we make deposits at a bank if the only bank we're allowed to use; we're not allowed to go to a different bank, if we were told that there was no way to check our balances even if there was good reason to believe they were incorrect?

Would the IRS accept our deductions at an audit if we shrugged and said, "Oh, I don't have any receipts. They're all in the computer"? Quite frankly, I don't think so.

Some may try to convince you that such fears are overblown, and they have even stated like Jesse Durazo, Santa Clara County Registrar of Voters, that these scientific smart people have not worked in an election, but they've created this whole UFO effect.

I can assure you that I've worked in elections for 20 years, ten years when I was living in Pennsylvania and ten years in New Jersey, and

have witnessed first hand the full gamut of election problems, everything pretty much from voters who sign the book and then flee without voting to equipment jamming at the end of the day when we were trying to collect the totals.

It was those election day experiences that caused me to understand the full ramifications of problems that can and do ensue with computer based elections. The UFO effect statement is blatantly false.

Santa Clara County's voting systems are hardly free from election problems. As reported in the <u>San Jose Mercury News</u>, following November's, this past November's, election in Santa Clara County, Sequoia sent over a group of blue coated technicians to make adjustments to voting machines that experience battery problems.

For three weeks the workers employed by a Sequoia subcontractor took apart the machines, removing their circuit boards and making adjustments. Nevertheless, Santa Clara county officials did not know the name of the subcontractor and hadn't even verified the identities of the workers it hired when the Mercury News made an inquiry.

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They also hadn't documented the changes being made to the machines. "To find out such information, you'd have to contact Sequoia," said Assistant Registrar of Voters Elaine Larson.

Incidentally, battery problems and default systems in San Diego County during last month's Super Tuesday primaries resulted in 36 percent of the voting machines not being functional at the start of election day, with some still not being operational until four hours into the election.

Groups that you would expect to be concerned about the effects of these so-called election glitches throughout the country on the disenfranchisement of voters and the increase in distrust of the systems, such as the League of Women Voters, have instead attempted to squelch discussion on the subject.

Scientists, such as myself who had donated countless time and effort, especially over the last four years working for election system reform, were horrified to read President Kay

Maxwell's New York Times letter claiming that the concern raised about electronic voting machines are worrisome because they unnecessarily scare voters

23.

and ignore the larger problem of reforming election systems.

The LWV's strong-arm tactics showed their full force when League member and former national president for the Association of Computing Machinery, a very prestigious computing organization, Dr. Barbara Simons led a workshop entitled "Voter Verifiable Elections, How Do We Get There," only to be rebuked by Ms. Maxwell and told not to publicly contradict the League's position.

By the way, I've distributed copies of Kay Maxwell's correspondence with Barbara Simons. that's in your packet, and also the open letter signed by 415 League members from 28 states who disagree with the National League position, as well as an extensive document by Dr. Simons that explains why the current League position is ill informed and incorrect.

But the election officials and system vendors are doing quite a good job on their own in scaring voters away from the polls. During the November 2003 election held in Fairfax County, Virginia, it was reported that one percent of the voting systems experienced serious malfunctions, causing them to be unusable at times on election

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day.

Some repairs on these systems were conducted outside of the polling place, and the repaired equipment was returned to the precincts and put back into use, despite the fact that their security seals had been broken and removed on the voting devices.

Approximately 50 percent of the vote totals were unable to be electronically transmitted to the county headquarters at the end of election day because the systems created their own denial of service attack on the server, resulting in delays in reporting of results, and since my colleague here, Michael Shamos, says that he's not aware of any problems that did change votes for candidates, a number of machines did experience, and it was confirmed after the election an unexplained anomaly that apparently randomly subtracted votes for one of the candidates, resulting in a possible loss of one to two percent of her votes.

Virginia and California were not the only states in which election glitches occurred in 2003. Boone County, Indiana, displayed a total of 144,000 votes cast in a region in which only 5,352 ballots had been collected.

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In Houston, Texas, some election officials were unable to properly activate their voting systems. So people at on the floor writing their votes down on scraps of paper since the emergency ballots were missing.

Elsewhere, in Alameda County -- this is just 2003 -- in Alameda County, California it was discovered through the release of internal vendor memoranda that the voting systems used in the recall and general election contain software that had not been properly certified by the state. Further investigation found that 17 of the California counties, including some of the optically scanned ballots were -- those counties were using uncertified software.

So when you hear people talking about certification, we'll, that's all well and good, but then if you don't follow up and make sure that the software you're using was certified, then who cares about it? So it's not really good.

And in Montgomery County, Pennsylvania,

I know you have a pink there, but it really should
be red. Voters faced a confusing display that in
addition to other inconsistencies timed out when
voters had difficulty casting a write-in. A couple

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of your other states should also be red, too, by the way, New Jersey and also Louisiana, but that's okay.

Failures of equipment, programming, and procedures can, do, and will occur when electronic balloting devices are used despite the diligence and scrutiny of well trained state and local election officials. When such failures occur, the validity of the election results are cast into doubt.

But with these new machines, there is no way to perform an independent recount. Instead, the computer offers up only a reprint of what may be corrupted or flawed data. There's a great example on the Web. It's at a place called www.wheresthepaper.org, which demonstrates how you could test the machines and see if it's working properly, and then it will print out an audit trail. You heard about these multiple audit trails and that sort of thing, and it will be completely bogus.

The election officials and the poll workers are no longer the overseers of the process. Instead the results are generated by proprietary trade secret equipment created by vendors with stated partisan interests and prevented from examination even if there is question as to their veracity.

Now, I know that Dr. Shamos told us that sometimes these examinations do occur. I can tell you that in a number of times I've sat in court and we've not been able to examine a machine even just to look at it and retest it the way it was on election day. We are told it was a trade secret. We can't do that. One would think that the American public

One would think that the American public or the officials in charge of our elections had all gone blind. In fact, that is precisely what some vocal members of the blind and disabled community, such as our colleague here today, Jim Dickson, would like us to do. They would like us to become blind when it comes to verifying our votes and having them available for independent recounts.

Jim is fond of telling audiences how for years he never knew whether his vote was recorded the way he intended since he had to rely on his wife's trust in casting his ballot as per his instructions.

Yet he wants us to do is to purchase voting systems that are the same, that nobody can verify for correctness, not even the voter themselves. If this creates an equal playing field, it is rather a poor one, indeed.

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Mr. Dickson has stated in numerous

hearings like these that he doesn't want the

disabled to be able to independently verify that the

votes have been recorded properly or to have their

ballots available for purposes of a recount if a

computer glitch should happen to occur.

Instead, he claims that paper ballots disenfranchise the disabled, even though he is fully aware of the opinion by the Department of Justice that clearly states that as long as a paper based system allows the disabled citizen to verify the correctness of the ballot they produce, it is not a violation of HAVA nor of the Americans with Disabilities Act. That statement is also in your packet.

Jim also tells us that blind people cannot vote independently -- you also hear this earlier -- without computers. This is untrue because there are tactile ballots that are used successfully in Rhode Island and also around the world. They're even endorsed by the United Nations and the U.K. is thinking of using them.

These allow visually impaired and illiterate voters to cast a private ballot at home or in the polling place for only pennies of the cost

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of electronic voting machines. I urge you too look up the idea of tactile ballots, and I have the reference for that, too.

Back in 1992, when I came up with this concept of voter verified paper ballots or what some refer to as the Mercuri Method for voting, I proposed this as a necessary addition to DRE voting machines because of the vendors' trade secret policies and the fact that anonymous balloting disallows a full, end-to-end audit trail being recorded of all the transactions on the machine.

It was never my intention to add more complexity to the already overly complicated electronic voting systems. I only had this idea because communities seemed intent upon purchasing these computer kiosks no matter how flawed they were demonstrated to be.

In fact, I believe that the most appropriate voting system for the citizens of a democracy is one that is transparent, reliable, understandable, auditable, and cost effective.

Apparently this is only found with increasing phased optically scanned voting systems and some of the studies by the MIT/Cal. Tech. group do agree with that.

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Although some 50 million voters in November will be faced with DRE touch screens, the majority, more than 55 million, will be voting on paper. As you can see, 25 states and many other counties within the other states. Clearly paper is still the winner.

State after state has begun to enact voter verified paper ballot laws and regulations and disputes over equal protection, such as Congressman Wexler's lawsuit in Florida where election laws requiring recounts cannot be satisfied with computer based voting systems, are beginning to return more communities to paper based systems.

Certainly the disabled deserve the right to vote privately, at home, or at the polls, and this can and must be satisfied in a way that guarantees everyone's right to insure that their vote is recorded properly and available for independent audit and recounts.

Mercuri Method style voting systems have been certified unlike what you heard today. They are disabled accessible, and they are available for purchase despite what you may have heard to the contrary, along with traditionally optically scanned balloting systems.

You cannot take the paper ballot away with you. If you read the little yellow brochure, it explains a lot of the myths that you are hearing already here today about that. I'll be happy to give you more information in the question and answer period. I'm almost done. Paper is not such a bad thing as it is being made out to be. If we can reliably print millions of lottery tickets in the states every single weeks, we can certainly record 105 million ballots on paper on election day in November. better ballot boxes of the future where

Those of us in the scientific community are already looking ahead to what I like to call the cryptographic and bar coding techniques can be used to insure that paper ballots don't walk way from the polls and that they don't get substituted or changed.

I know that I and many of my colleagues are committed to being involved with election system reform in the long run, and we look forward to working with the disabled community, the League of Women Voters, civil rights organizations such as yours, election officials, vendors, and the millions

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of voters out in the grassroots who care about insuring accuracy, reliability, and integrity in 2 computerized vote tallying and in the election 3 process. 4 Thank you very much. 5 CHAIRPERSON BERRY: Thank you very much. 6 It seems there are some differences of 7 opinion. 8 (Laughter.) 9 CHAIRPERSON BERRY: How interesting. 10 DR. MERCURI: Always the case.. That's 11 always the case. 12 CHAIRPERSON BERRY: Mr. Wade Henderson. 13 MR. HENDERSON: Thank you. 14 Good morning, Chairperson Berry and 15 distinguished members of the Commission. Thank you 16 very much for the opportunity to appear before you 17 today on the crucial issues of election reform and 18 voting technology that our nation faces as we 19 approach the 2004 election. 20 My name is Wade Henderson. 21 Executive Director of the Leadership Conference on 22 Civil Rights, the nation's oldest, largest, and most 23 diverse civil and human rights coalition. 24 With your permission, Madam Chair, I'd 25

like to submit a formal statement for the record, 1 and I'll briefly summarize my remarks here this 2 morning. 3 CHAIRPERSON BERRY: All right. Without 4 objection, it will be in the record. 5 MR. HENDERSON: My purpose in appearing 6 before you today is twofold. First, I'd like to 7 discuss the ongoing controversy over electronic 8 voting technology and to offer the perspective of 9 the National Civil Rights Coalition on some of the 10 crucial issues which are under discussion this 11 morning. 12 The Leadership Conference shares some of 13 the concerns that have been raised about the 14 security of voting equipment. We certainly 15 recognize the damaging impact of misperceptions on 16 these issues on prospective voters, including the 17 18 potential effect of voters suppressing their own 19 ballot by simply not voting out of concern that their vote won't be accurately recorded. 20 21 And we further recognize that safeguards 22 are undoubtedly unnecessary. 23 However, we also recognize that some of 24 the goals which we share with speakers who have gone 25 before me this morning can't be realistically

achieved in completeness by the 2004 campaign, and truthfully, that the voter verified paper trail which Ms. Mercuri discussed this morning is not the answer to the problem of insuring full security of the ballot, which is at the heart of the discussion here today.

To that end, we'd like to share several principles that we believe are vital to the resolution of these problems and to talk about specific safeguards that I hope both supporters of the current electronic voting equipment, as well as critics of that equipment can agree on to insure that, indeed, security and safeguards are provided.

aside. Ms. Mercuri mentioned in her testimony that if lottery machines can produce records accurately of persons who have submitted their numbers for review, then certainly ballots can be retrofitted to provide a similar safeguard, but truly, I don't have any idea of how accurately a lottery machine may, in fact, record the number that one accurately submits for consideration. I'm not sure if there have been any tests to validate that issue, and I think it's precisely those kinds of, I think, glib observations about what, in fact, voter verified paper trails can

actually do which has helped to contribute to public misperception.

about the analogy that has often been provided about voter verified as ATM machines. That is to say that ATM receipt that one receives accurately reflects the transaction that has taken place, and there is obviously verification at the end of the month with ones records that is, in fact, true, but in some instances there is no real indication that the receipt one receives accurately in all respects reflects the transaction that has taken place.

And those are the kinds of concerns that go to the heart of whether the voter verified paper trail can be used as a complete safeguard to the problems which I think we have been identifying today.

My second purpose in appearing before
you is that we'd like to add some badly needed
perspective to the debate by highlighting a number
of the other already very real threats that we face
as a nation going into the election this November.
The Leadership Conference is certainly concerned
about the vulnerabilities of computerized voting.
It is all too painfully clear that there are a wide

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range of other dangers that we simply can't afford
to ignore which, as in previous elections, threaten
to rob Americans of their votes.

Now, as an organization long concerned with protecting the right of every American to vote and to have our votes counted, we were, as were all Americans, deeply troubled by the chaos of the 2000 presidential elections. This Commission's ground breaking and extensive investigation into what went wrong in Florida and elsewhere and its issuance of valuable, comprehensive recommendations for improvement, the Leadership Conference followed up on those recommendations and played a key role in efforts to move forward through the enactment of the Help America Vote Act.

Now, we recognize that that legislation does have some serious flaws, but we also believe that when fully implemented and given a chance to work, HAVA will go a long way to address many of the problems with voter registration, polling place operations, insufficient voter education, the lack of accessibility and outdated and accurate voting equipment.

Now, of course, one of the key components of HAVA was its call to replace the older

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voting machines that are now widespread in used around the country. Newer systems, particularly the direct recording electronic or DRE machines, or touch screen machines have many advantages over the older systems, and in fact, those advantages have been adequately, I think, discussed by Professor Shamos and Ms. Smothers, and particularly with respect to providing equal access to voters, persons with disabilities, and language minorities who need assistance in the right to vote. We think these systems are actually superior.

But building voter confidence, I think, has been made especially difficult due to several very important studies that have raised real questions about whether current technology is secure enough.

Now, most notably, a study of software used by the leading manufacturer Diebold undertaken by computer experts at Johns Hopkins and Rice University found numerous flaws and vulnerabilities that could be exploited to rig the outcome of an election. These concerns have been exacerbated by the dramatic and serious missteps of Diebold officials, particularly the CEO of that company who stated that he was, quote, dedicated to delivering

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votes to President Bush.

We're a nonpartisan organization, but if any manufacturer of a voting machine suggested he or she would manipulate the vote by implication to provide support for one candidate or another, we would oppose it with equal fervor. It's wrong if it were done for President Bush. It would be wrong, equally wrong, if it were done for the Democratic nominee, if it's John Kerry.

Diebold raised even more concerns by taking aggressive legal action against college students who circulated internal memos, Diebold E-mails, in which employees themselves questioned the security of their products, and there have been a number of other reports and glitches with the DREs.

Now, given these challenges, we think it is important and appropriate to try to take additional measures to improve security and to assure that the voters, that their ballots are being cast and counted properly.

But these measures need to be consistent with important civil rights principles. They also shouldn't divert our attention away from the number of other critical issues that have had and will continue to have a direct impact on the right to

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vote.

And finally, they have to achieve the stated goal of actually correcting the problem of security that they purport to address. The recommendations that have come forth now only in support of a voter verified paper trail seem to miss the mark on all three counts.

Our concern about the accuracy of this equipment, I think, was accurately reflected in the remarks of Professor Shamos, and I think there are other examples that we could point out about how these machines are more accurate than some of the other equipment currently in use, and how we have not focused on the problem of the disenfranchised voters caused by existing equipment. Let me give you an example.

In California's recent recall election, punch card systems failed to record a valid vote on the question of whether to recall the governor on 6.3 percent of all ballots cast. For optical scan systems, this rate was 2.7 percent, but on DREs, the rate was only 1.5 percent.

Now, these differences in rates of error are dramatic, and they can't be explained away on any ground other than the equipment itself. What

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that suggests to us is that as we look around the 1 country, the existing use of punch card lever 2 equipment is going to have as dramatic an impact and 3 potentially more dramatic an impact than the actual 4 problems associated with the DREs that have been 5 identified here this morning. 6 I see that my time is ended. I'm going 7 to end by making just a set of very brief 8 recommendations. 9 We think that there are four --10 CHAIRPERSON BERRY: You can have more 11 time if you need it. 12 MR. HENDERSON: Okay. Well, thank you, 13 Madam Chair. 14 CHAIRPERSON BERRY: You have got about 15 actually three and a half or four minutes. 16 MR. HENDERSON: Terrific. Well, 17 wonderful. I'm going to try to wrap it up 18 19 nonetheless. We think that there are four principles 20 that need to be considered as we go forward in .21 trying to address the problems that we've discussed 22 23 this morning, as well as guaranteeing that in those jurisdictions that are using the older equipment, 24 25 that there is still some protection to insure that

there are fewer disenfranchised voters than would 1 otherwise be the case. 2 Those principles are as follows: 3 Equal access to the ballot for all 4 5 voters. Second chance voting and voter 6 7 verification. Compliance with national certification 8 standards. 9 And genuine security that achieves the 10 purpose for which the solution is being offered. 11 Now, with respect to the first 12 principle, the Leadership Conference strongly 13 believes that voting systems must provide all voters 14 15 with an equal opportunity to cast a private vote and 16 have that vote accurately counted. 17 Now, I'll allow Mr. Dickson of the 18 American Association of People with Disabilities to 19 defend his own remarks about the importance of 20 privacy and the ballot box, but from the standpoint 21 of a civil rights coalition that represents all 22 Americans, we believe that it is simply 23 inappropriate, improper, unfair, unjustified to 24 ignore the use of technology when available that can 25 guarantee the equal right to the ballot for all

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Americans, particularly when the question of the integrity of that equipment can certainly be established and maintained. We think now that the technology is available, one of the core principles behind the Help America vote act was to extend the franchise equally to all voters, and we think that this equipment helps to achieve that purpose. We also believe in the importance of quaranteeing second chance voting. One of the key reforms in the Help America Vote Act now requires that a voter be able to review and correct his or her ballot before it's cast. Now, this requirement goes a long way to reduce ballot errors and lost votes. DREs make second chance voting easy and within the secrecy of the voting booth. Optical scan and other paper systems require the issuance of new ballots and often the review process is not carried out privately, which undermines the secrecy of the ballot.

Even worse, most optical scans and punch card machines, which many states will continue to use this November, don't provide any safeguards against under votes or even over votes in the case

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of punch card machines, and as you know, there have been a number of proposals to respond to these issues of the need for voter verification, and I think Ms. Mercuri has accurately described what many feel are the virtues of, as she characterized it, the Mercuri system of voter protection.

At the same time, we think it really is a bit of a fallacy to assume that simply by providing a voter verified paper trail, that that receipt in and of itself insures that the vote cast is actually the vote recorded unless there is some additional system that allows the voter to be assured that, indeed, there has been a routine review built into the system that establishes clearly that the receipt received reflects the vote cast. You won't have that assurance.

Secondly, the receipt itself lends, we think, to problems of insuring the integrity of the overall vote. For example, there are systems in which voters have been promised either rewards or penalties for the failure to cast a vote as an employer might have asked or as someone politically powerful in a community might have insisted.

Having a voter verified paper trail certainly does allow the voter to show that he or

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she has cast a vote as he may have promised to do in an inappropriate relationship with either one of those employers of politically powerful individual. That is not to say that that is a realistic problem that occurs in every instance. It is to say, however, that in the history of voter manipulation and problems the existence of paper records have not insured that the problems of manipulation and political chicanery can be ignored.

So we're simply saying that there has to be an additional level of review and consideration.

Finally, many of the states and localities that have gone forward in the purchase of new equipment have done so through the provision of money from the federal government. These states would not have undertaken an effort to replace their voting machines, particularly in the face of other very pressing expenditures that states are now required to absorb.

In the absence of federal money that progress would not have actually occurred. What we now have is some states that have gone forward having purchased equipment and are now faced with the additional cost associated were they to go forward in trying to provide voter verified paper

trails to address these needs. They've simply indicated an inability to do so, to bear the additional cost of retrofitting those machines and doing so in a way that would allow everyone to be comfortable.

One last point. I did note that that was my final point, but one last point, and that is national standards of certification. We think, as I had mentioned in these principles earlier, that there has to be some basis of national certification of whatever equipment is used to substitute for the equipment currently in use, the old equipment that we know is problematic.

The so-called voter verified paper trail has not been certified nationally as a way that allows, I believe, voters to be assured that the integrity of this equipment has been maintained.

Obviously that is not the only basis of concern that we have expressed, but we think it is a very real one. We don't think it can be done in time to address the problems associated with these issues fully before the 2004 election.

We think it would be helpful for the critics of these machines to join forces with those who have been supportive, to look for ways of

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assuring to the extent possible that there are 1 safeguards built into the existing machines, whether 2 they are lever machines, optiscan equipment, or DRE 3 machines, to the extent possible that try to 4 guarantee voters that there are safeguards, that 5 there will be some monitoring of these machines to 6 insure that the votes cast are the votes recorded. 7 And we think that that can be 8 accomplished in time to address and allay voter 9 concerns so that the 2004 campaign and, rather, 10 election is conducted under the standards 11 established by the Supreme Court in Bush v. Gore for 12 a national statewide standard that can be applied on 13 behalf of every voter. 14 Thank you, Madam Chair, for the 15 opportunity appear before you. 16 CHAIRPERSON BERRY: Thank you. 17 There will be questions. 18 And Mr. Jim Dickson, Vice President for 19 Governmental Affairs of the American Association of 20 People with Disabilities. He leads the APPD 21 Disability Vote Project, a broad coalition of 36 22 national disability related organization to close 23 24 the political participation gap of people with 25 disabilities.

He has over 20 years' experience with 1 these issues. He co-chairs also the Leadership 2 Conference, Civil Rights Election Reform Task Force, 3 and he is also a member of the Election Advisory 4 Commission under HAVA, their advisory board. 5 And he will discuss whatever he feels 6 like discussing. Welcome, again, to come before us, 7 Jim, and thank you for coming. 8 MR. DICKSON: Thank you very much, 9 Chairman Berry and Commissioners for the opportunity 10 to speak today and for the service you're doing for 11 this country to have a rational and calm discussion 12 about our elections and their operations. 13 I've been voting for 36 years. For the 14 first time in my life I cast a secret ballot this 15 January. I did it on the Sequoia touch screen 16 17 I have absolute confidence that my vote was system. 18 counted correctly. During the previous more than three 19 20 decades of voting, I have experienced personally the 21 following things when having to rely on the assistance of others. 22 23 I had a poll worker say to me, "You want 24 to vote for who?" 25 I had a poll worker in a different

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election, in a different city say to me, "Well, you 1 voted for President McGovern. Nobody even knows the 2 rest of these people. Are we done?" 3 In another election, in another city I 4 had a poll worker say to me, "Nobody understands 5 these referenda. I'm really busy. You don't want 6 me to read them." 7 In yet another election I had a poll 8 worker say to me, "This referenda print is so small 9 I can't read it. So we'll just skip it, okay?" 10 Now, that did not get much sympathy from me. 11 There are tens of millions of Americans 12 who do not vote because they have experienced 13 similar forms of embarrassment or harassment, 14 because they are embarrassed to admit that they can 15 no longer see, because they are embarrassed to admit 16 that they can't properly read. 17 I have stood in cheese lines registering 18 people to vote, and I've had people say to me, "I 19 can't read. I don't vote." 20 The touch screen which allows me to vote 21 secretly allows those Americans who have suffered 22 23 through an appalling poor education system and who cannot read to cast a vote without the embarrassment 24

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of having to acknowledge that they can't read.

There are 33 million Americans who cannot read. There are ten million Americans who can't read because they can't see. There's about one and a half million Americans who can't vote on a piece of paper because they cannot hold a pencil in their hand. There are tens of millions of citizens who came to this country like my grandmother

who came to this country like my grandmother
because she was not taught to read in Italy. the
same machine that allows me to vote secretly would
allow her to hear the ballot in her native language
and would allow tens of millions of Americans today
who are citizens, who pay taxes, and who speak their
native language, but who cannot read it the ability
to vote secretly.

We have a problem in this country that when it comes to a close election, we cannot accurately count the ballots. Some say it's a margin of one percent. Some say it's a margin of two percent. That is appalling.

We can make progress incrementally, and the touch screens, as Wade mentioned earlier, have the lowest error rate. So more votes get counted on touch screens than on these other systems.

This debate about a paper trail is

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jeopardizing this fall's election. There are very loud voices saying the public doesn't trust voting machines. There have been many polls of the public that prove the contrary. A recent national survey by opinion research asked voters what system do they have the most confidence their vote is going to be counted? Touch screens overwhelmingly popular, approximately 70 percent.

African Americans asked about paper and their confidence that the paper ballot would be counted was 20 percent below their trust in touch screens.

There was a paper ballot election just recently in Texas for Congressman Rodriguez, paper ballots. Congressman Rodriguez won the first few recounts. By the fifth recount, two ballot boxes were found that had never been found before.

Surprise, surprise.

One ballot box from the home county of his challenger gave 100 percent of these newly discovered ballots to Congressman Rodriguez's challenger. Another ballot box from another county gave 80 percent of the ballots to the challenger. This is a ballot box of paper that was just found.

My point is that we have had long and

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painful experiences. Paper can be manipulated, and 1 it gets manipulated, and the idea of adding paper, 2 which we know, which we know has been used to 3 manipulate elections, is harmful, in fact, to our 4 elections because we have evidence. 5 The supporters of the paper trail have 6 theories. Are we going to conduct our elections 7 based on theory or fact? Every system messes up. 8 Touch screens mess up least. 9 In the State of Ohio, they had planned 10 to use touch screens in this fall election. 11 debate has stopped that decision. Seventy-four 12 percent of Ohioans this fall are going to vote on 13 the same punch card systems that they voted on in 14 2000. 15 The error rate on the punch cards in 16 17 Ohio in 2000 was 4.47 percent. We're talking about people who went to the polls, left the polling 18 19 place, and didn't get a vote counted. 20 We know, because touch screens have been used now for 20 years, that the worst that error 21 rate would be, would be one and a half, and we've 22 seen examples where it's down below one. 23 24 I'll end by posing to you, asking you to 25 think about this. I'm going to give an analogy

If a professor of bioscience looked up from his or her desk or test tube and said, "Oh, my God, people are going to die from cancer. I have a pill that will prevent that, and I want a law passed that everybody has to take this pill," would you take the pill? This is a pill that has not seriously been tested in any legitimate election. It's been tested in small elections, and each time -- "small elections" meaning less than 2,000 votes, less than 1,000 votes -- and each time there has been serious administrative problems not least of which was the paper jamming in Sacramento and the poll workers deciding the only way they could solve the problem was they went out to their car. They got the windshield wiper off the car, and they used the windshield wiper to pound the paper through the system so that it could go into the ballot box. For those voters who believe that they need to have a paper ballot, there's a system

For those voters who believe that they need to have a paper ballot, there's a system available to them in most states. It's called an absentee ballot. I would encourage people who feel they don't trust the voting machine to use the absentee ballot if they wanted, but don't take my right to a secret ballot away.

I'll end my remarks there.

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CHAIRPERSON BERRY: All right, Jim. 1 Thank you very much, Mr. Dickson. There will be 2 some questions. 3 And then finally, Mr. Larry Gonzalez, 4 who we may have forgotten is the Director of the 5 Washington, D.C. Office of the National Association 6 of Latino Elected and Appointed Officials. 7 Thank you very much. Please proceed. 8 MR. GONZALEZ: Thank you. Thank you 9 10 Chairman Berry. I was feeling a bit left out here, 11 particularly not being criticized. So let's see if 12 13 we can generate --14 (Laughter.) MR. GONZALEZ: -- something about which 15 16 to be critical. 17 Again, on behalf of the National 18 Association of Elected and Appointed Officials, I'd 19 like to thank the Commission for inviting us to 20 participate in this briefing and offer our 21 perspective, a little different perspective, on the 22 impact that the voter identification provision the 23 Help America Vote Act could have on minority 24 communities, particularly the growing Latino 25 electorate.

And I think as we discuss this issue it perhaps could alter, Chairperson Berry, your question that you offered at the beginning, is America ready to vote. We would offer a question, will they be allowed to vote.

And so from our experience, we believe it's very critical that election reform be accomplished in a manner that preserves and enhances opportunities for electoral participation among all minority communities, and we believe the goals of the members of this Commission in addressing election reform are completely consistent with those of full participation.

Just as a quick background, I would like the Commission to note that the NALEAO Educational Fund has always played a nonpartisan role in federal, state, and local elections. From assisting Latinos in becoming citizens and registering to vote, to casting their ballots, throughout the years our efforts have included programs to educate Latinos about voting and participation in the civic life of their neighborhoods and communities.

In that vein, I would like to briefly offer you our perspective on the dangers we believe are inherent in the voter identification provision

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of the Help America Vote Act.

As you know, HAVA has created some new identification requirements for first time voters. But before I go into the particulars about the provisions, what's required, I'd like to talk a little bit about our perspective that was offered during the debate on Capitol Hill regarding voter identification requirements, past practices, some of the dangers that were involved, and I think many of these discussions that we had with members over the two years during the HAVA debate are still very, very relevant today.

For example, the use of tests and devices at the discretion of local registrars and state officials in voter registration has historically resulted in discrimination. The Voting Rights Act of 1965 specifically outlaw tests and devices, such as poll taxes and literacy tests, which could arbitrarily be administered ensuring that the registration process would be free from discriminatory barriers to registering to vote. Requiring any form of identification at the polling place, we believe would inevitably create similar barriers and hurdles for racial and ethnic minority voters and will have a chilling effect on voter

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1 participation.

There are voters who simply do not have identification and requiring them to purchase identification would be tantamount to requiring them to pay a poll tax. The burden of this requirement would fall disproportionately and unfairly upon racial and ethnic minority voters, as well as voters with disabilities since a disproportionate number have neither identification nor the financial means to acquire it.

A burden such as this which does disproportionately affect minorities would violate the Voting Rights Act.

Secondly, the use of photo ID, we believe, causes a disparate impact on ethnic and racial minority communities for this particular reason. In November of 2001, a federal court outlawed the use of identification requirements at the polls in Lawrence, Massachusetts. Both the Department of Justice and private plaintiffs argued and the court correctly found that the burden imposed by this requirement would fall disproportionately on the Latino community, thereby violating Section 2 of the Voting Rights Act.

Department of Justice objects to photo

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ID for first time voters. In 2001, I believe it was -- in 1994, the Department of Justice prohibited the use of photo ID requirements without also permitting signature attestation for first time voters under Section 5 of the Voting Rights Act, also because they felt it had a disparate impact on minority 6 electoral participation. Since black voters were four to five times less likely to have photo ID, the Justice Department believed that that requirement would have a retrogressive effect on the 10 opportunities of black voters who register by mail 11 and would likely have, and I quote, "a 12 13 disproportionately adverse impact on black voters in 14 the state." 15 causes an economic burden on the voter. 16

Requiring a photo ID at the voting place The Federal Elections Commission noted in a 1997 report to Congress that photo ID entails major expenses both initially and in maintenance, and presents an undue and potentially discriminatory burden on citizens in exercising their basic right to vote.

And this one I think is even more important from our perspective in the Latino community, that identification requirement vests far too much discretion in the hands of local election

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officials. And we have a number of examples in previous elections where we have seen that happen. For example, poll workers can select, pursuant to criteria they alone can choose, who will be asked to produce identification and who will not. We've seen that based on some of our experiences from local election officials in Arizona where Latino voters enter polling places and have been turned away. There has been a lot of misinformation

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throughout the communities, and in fact, what happens once they're turned away, it's very difficult to get them to return, if at all.

For example, Florida law requires photo identification, but allows voters who do not have identification to cast an affidavit ballot. Equal Voting Rights Project discovered signs posted in precincts across the state -- this was back in 2001 -- where say in large letters "Need Photo ID," causing voters who did not know about an alternative, being the affidavit, to leave without attempting to vote.

Allowing alternative documents, such as a current utility bill, bank statement, government check, paycheck or other government document that

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shows the name and address of the voter to be presented in lieu of a photo ID does not necessarily remove the discriminatory impact of the provision.

Racial and ethnic minorities are less likely than white voters to have those previous documents required under such an alternative.

For example, Latinos are more likely to have several adults living at one address, making it less likely that all of them will have utility bills with all of their names on them. Many bills are paid in cash or, in fact, many Latinos are paid in cash because of their work in the service industry or performing domestic work. Therefore, they're less likely to have a government check or paycheck than other workers who vote.

Photo ID requirements are, in fact, obstacles for student voters as well. At least 1.5 million undergraduates are currently attending school out of state. Most of these students do not have documentation or a photo ID that displays a local address.

Photo ID requirements do not accommodate state vote by mail laws. For example, Oregon has voted entirely by mail since citizens approved the method by a two to one margin in 1998. Obviously

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the goal of the program is to increase turnout, and in 2000 Oregon's turnout was nearly ten percent 2 higher than the national average. Placing 3 additional barriers in front of mail-in voters will 4 depress turnout and, therefore, run directly counter 5 to the goal of the program. 6 Most states do not currently request 7

proof of identity at the polls and thus do not create additional barriers to voting. Less than half of all the states require voter's proof of identity before casting a ballot.

According to a GAO report, only 23 states require proof of identity before a voter can cast a ballot. We believe during the debate over HAVA and the voter identification, that signature verification, in fact, was an effective and workable alternative to fight fraud and is used by most states.

The majority of states had already required voters' signature before casting a vote, and a CRS report talked about that as well, talking about 37 states requiring voter signatures before casting a ballot.

So beyond those concerns, what's next? The reality for many of the states is that they must

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comply with the voter identification provisions that exist in HAVA, and we've seen a number of states that have attempted to take those provisions even beyond.

For example, in both Arizona and New Mexico they rejected many of the early pieces of legislation that got to the governor's desk because they felt that it went a little too far in attempting to disenfranchise minority voters.

We have a number of recommendations that we feel will address the problems and concerns that were created by this provision. Again, the ID requirement presents a significant risk that election officials and poll workers may at their discretion selectively notify voters of alternative forms of identification or fail to identify the complete list of available alternatives.

In states that already have photo ID requirements similar to the new federal provision, there have been discriminatory impacts. We believe the following steps should be taken to help guard against these risks. First, implement a statewide voter list as soon as possible. A statewide list will insure that voters who have moved between jurisdictions in the state and reregistered by mail

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will not be subjected to unnecessary ID 1 requirements. 2 3 This will also reduce the burden on poll workers and other election officials. 4 Secondly, recognize that registrants who 5 are matched or verified in the voter registration 6 program with either a driver's license or security 7 8 information are exempt from the ID requirement. Recognize that the ID requirement only applies to 9 registrations received by mail, and this is a 10 11 serious concern, particularly from groups who are conducting voter registration drives and hand 12 13 deliver the resulting forms to registrars. These should not be considered 14 registrations by mail, and the ID requirement does 15 not apply to those applicants even if a mail-in form 16 is used. 17 Training should be provided and required 18 for election officials and poll workers to notify 19 20 voters what forms of identification they may present 21 as current and valid photo identification. 22 Excuse me here a second. I lost my --23 current and valid photo identification, such as

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student cards, and what alternative IDs qualify if

they do not have a photo ID. They should list

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numerous examples of alternative identification and clearly post them at polling places.

Also require notification that voters without ID are still entitled to cast a provisional

ballot. No one should be turned away.

Require that state and local election officials collect and report information on the impact of these provisions on voters, including the number and demographic characteristics of voters who do not have the required identification.

And I can tell you members of the

Commission that this is an initiative that our

organization is undertaking particularly to begin

documenting this thing, these incidences. Many of

us have, many of our elected officials have

anecdotal evidence that has happened in the past, as

well as some of the previous examples that I talked

about in the Department of Justice, but it's going

to be really key in the upcoming elections that we

have monitors. The folks are in there not just

being able to speak different languages, but being

able to document specific incidences so that we can

come back and talk about these issues and see how we

can rectify them.

Lastly, registrars should issue voter

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cards, and those cards should include the voter's name and address. The state should provide funding for voters to purchase government issued ID and to make copies of identification to submit with mail-in ballots.

Members of the Commission, this is not,

I think, from a Latino community perspective. This
is not necessarily a sense of paranoia about the
impact that voter identification could have on our
community. We've seen it in the past. It has been
used in a number of areas and ways to suppress the
community, and I think particularly when you talk
about a community that is beginning to flex its
political muscle, the realities are there are folks
out there who tend to practice political campaigns
in a way that wouldn't necessarily benefit the kinds
of communities that are coming to the forefront.

And so we continue to look for ways to work with state and local elected officials to try to rectify these situations, and we look forward to the Commissions' recommendations as well on this issue.

So thank you very much.

CHAIRPERSON BERRY: Okay. Thank you very much.

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As you were talking, Mr. Gonzalez, I was 1 thinking about when you said how burdensome and how 2 expensive it is to have IDs. I thought to some 3 people that might sound frivolous. 4 MR. GONZALEZ: Right. 5 CHAIRPERSON BERRY: As when they first 6 started imposing poll taxes and literacy tests on 7 African Americans. People said that's frivolous. 8 Anybody can pay a poll tax. I mean, how much is it. 9 Literacy test? So what? You want people to be able 10 to read, and we know from experience that it's not 11 frivolous. 12 MR. GONZALEZ: Absolutely. 13 CHAIRPERSON BERRY: The other point you 14 made about using computerized voting lists as a way 15 because HAVA requires the states to do it, as you 16 probably know, 41 states have asked for waivers. 17 18 MR. GONZALEZ: Right. 19 CHAIRPERSON BERRY: So that they won't 20 have it in place for 2004 anyway, even though 21 they're supposed to. So the problem of saying 22 people aren't on lists and purging people or not 23 being able to check against the list will be just as 24 severe in those states during this next election as

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otherwise.

MR. GONZALEZ: Well, I mean, the other example is in Missouri where they talk about that if 2 you know someone as you come in, if the poll worker 3 knows you, you don't necessarily have to produce a 4 5 photo ID. CHAIRPERSON BERRY: Yeah. 6 MR. GONZALEZ: I mean, we see that 7 happen throughout the communities. You know, particularly we have these emerging communities in Georgia, North Carolina, South Carolina, Arkansas. 11 I think those are the states that we really need to be taking a look at.

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We're not talking necessarily about urban areas, Los Angeles, Chicago, although having come from Chicago I can tell you that it has often been used, photo identification, in a way to suppress the Hispanic vote, but I think more so the dangers are inherent in what the census pointed out were so-called emerging communities.

CHAIRPERSON BERRY: Let me turn to my colleagues to see if anyone would like to ask a First of all, Commissioner Elsie Meeks, who is the Executive Director of First Nations Development Institute, and is the first Native American member of this Commission, I'm embarrassed

to say since 1957. Until she was appointed there 1 weren't any Native American members of this 2 Commission for South Dakota. 3 Commissioner Meeks. 4 COMMISSIONER MEEKS: Thank you. 5 Well, since, Mr. Gonzalez, you are the 6 one left out of the criticism and you are also the 7 one that failed to comment on DRE, I just wonder 8 what you think about, you know, the language issue, 9 10 what your community has experienced with these machines and have they been used before? 11 MR. GONZALEZ: Sure. Our organization 12 13 has not articulated a position on the issue, but I can tell you that we've heard from a number of 14 elections officials who feel the machines are easier 15 in terms of language, minority language access to 16 17 various languages. 18 I think the jury is still out on many of 19 the issues that were mentioned here, but I think 20 based on that, I mean, it does bring up a number of 21 issues in terms of a voter verified paper trail, the ability to translate those pieces of paper, a number 22 23 of minority language access issues, but it's much

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easier on the machines for particularly Latinos to

have access to the electoral process.

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COMMISSIONER MEEKS: Can I then? 1 CHAIRPERSON BERRY: Yes. 2 COMMISSIONER MEEKS: So has the multiple 3 language been incorporated into these machines? I 4 know you said in Georgia it hadn't been yet. 5 MS. SMOTHERS: It has not been required 6 vet because of our Census data, that we haven't 7 reached, although we have to present it that way, 8 but we're actually in the process now of 9 incorporating that into the 2004 election. 10 Professor Shamos, 11 CHAIRPERSON BERRY: 12 can you? Many of the systems DR. SHAMOS: Yes. 13 that are offered for sale provide for ballots in a 14 15 wide number of languages. That's a requirement in 16 It's not a requirement in Pennsylvania, but 17 I don't recall us ever having certified a system in Pennsylvania that would not permit the use of at 18 19 least the languages written in the Roman alphabet. DR. MERCURI: There have been noted 20 21 instances in the machines where it has been 22 implemented, where people have attempted to pull up 23 the foreign language ballot and then it didn't come 24 up to them.

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The same is also true with the audio

accessible portions of the ballot. We are also 1 finding that in actually testing these machines that 2 it can sometimes take as much as an hour to cast an 3 alternative ballot. 4 There's been a really excellent study 5 that was done by the Manhattan Borough president who 6 took in a number of disabled voters who had to use 7 alternative means. Just because somebody has a 8 foreign language, that does not necessarily mean 9 10 that foreign language will be a required on in the 11 ballot system. So they may use the audio ballot, and 12 the audio ballots are really terribly problematic. 13 14 15

People are looking at them as a panacea, but they're actually terribly problematic in a variety of implementations.

There have been some poll MR. DICKSON: worker problems in initializing both language and the audio functions on the ballots, but those are training problems.

I also know that several Secretaries of State and election officials in the Southwest are very enthusiastic about touch screens because there are Native American tribes who have no written language, but the audio ballot will make it possible

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to have the ballot in the language of the tribe. 1 MR. HENDERSON: And, Commissioner, I 2 think the last point goes to your question of those 3 jurisdictions that are required to provide this 4 equipment as opposed to those who may seek to 5 implement it at their own discretion. 6 Those jurisdictions covered by Section 7 203 of the Voting Rights Act, that based upon Census 8 figures has a population of sufficient size that it 9 is deemed to require the provision of voting 10 assistants in languages other than English would be 11 dictated in large measure by that section of the 12 Voting Rights Act. 13 COMMISSIONER MEEKS: Although I thought 14 we found that wasn't necessarily true in Florida, 15 that it wasn't always language. There wasn't 16 17 language. CHAIRPERSON BERRY: It wasn't available. 18 COMMISSIONER MEEKS: Right. 19 CHAIRPERSON BERRY: The law required it, 20 21 but it wasn't there. COMMISSIONER MEEKS: Right. So I mean, 22 23 I think the whole discussion today for me on the DRE, I mean, there isn't a perfect system. I mean 24

the paper system certainly wasn't -- I mean, just

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from what I hear from everyone is that, you know, 1 there are some advantages to the DRE. There's also, 2 I mean, some room for error in them, but --3 MR. GONZALEZ: I think what you're 4 hearing is what I think Jim hit on, the training. 5 mean, we know that there were some problems in 6 Orange County during the primary, but in our 7 discussions with local elections officials there, it 8 was really cut to the core. It was the training 9 People were not properly trained. 10 COMMISSIONER MEEKS: Yeah, that was the 11 12 issue. CHAIRPERSON BERRY: Commissioner Edley, 13 who is Professor of Law at Harvard, but he's 14 15 actually now the Dean of the Bolt Hall Law School at the University of California at Berkeley where he 16 will solve all problems, raise enormous amounts of 17 money and be loved and lauded by everyone nationally 18 19 for his work there. 20 Commissioner Edley, do you have any 21 questions. 22 (Laughter.) 23 COMMISSIONER EDLEY: I'm not on the 24 payroll there until July 1st, and I think all of 25 that will evaporate by July 4th.

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(Laughter.)

to having a certain amount of prejudice here in favor of the DRE machine since I first started reading about them and being exposed to them while a member of the Jimmy Carter-Gerald Ford National Commission on Federal Election Reform whose recommendations, I think, were instrumental in leading to adoption of HAVA.

And in those hearings the members of that commission, bipartisan commission, were very impressed with the potential of the DRE machines with respect to persons with disabilities and language minority groups, as well as the opportunities to reduce the risks of over count and under counts.

And I have to say that almost everything
I've heard today just reconfirms for me the sense
that there's enormous potential in these machines,
and I'm struck by Wade's framework that seems to be
exactly the right one, namely, that, yeah, there are
some problems, but as compared to what?

So that there are some risks that are being introduced with the move to DREs. There's certainly some training costs. There are risks that

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a conspiracy of sorts may deprive people of the 1 effectiveness of their ballot, but there are a 2 comparable set of risks on the other side with the 3 alternative technologies as well. 4 So what I'm trying to figure out here is 5 whether any of you have seen research or seen 6 analyses that attempt in a balanced way to compare 7 the risks and benefits of competing technologies as 8 opposed to simply focusing on DREs alone, number 9 10 one. Number two, what do we know, if 11 anything, about the costs of adding the additional 12 layers of security, of redundancy in the DRE system, 13 about the costs of the transition in terms of 14 training of personnel in the DRE systems? Are those 15 16 considerations that militate strongly against some of the advantages of the DRE system? 17 18 So let me throw that up to anybody who 19 would care to. 20 MR. DICKSON: Let's see. There were 21 several points there, and if I don't get them all, 22 please --23 CHAIRPERSON BERRY: Are there studies 24 that show the competing, you know, values, problems

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of the various kinds of equipment?

MR. DICKSON: There are some, but there 1 are not a lot, and there's nothing that I know of 2 that is thoroughly comprehensive. 3 The Cal. Tech./MIT study is probably the 4 best, though there is one very important thing to 5 As Professor Shamos said, there are 6 recognize. DREs and then there are DREs. 7 DR. SHAMOS: Right, right. 8 MR. DICKSON: The current generation of 9 DREs have a much lower error rate than other 10 systems, than the older systems, and about half of 11 the country that is going to be using DREs, it's 12 13 only about half that will be using DREs. it's about ten or 12 percent are using new ones. 14 There's another ten percent that are 15 going to be using these old machines which by and 16 large are not very good. 17 On the cost question, many election 18 19 officials and counties prefer DREs because it 20 eliminates the huge cost of paper. There have been many studies done that depending on the length of 21 22 the ballot in a given jurisdiction and the frequency 23 of elections, which as you know vary all over the 24 lot, between three and seven years the county is

saving money. They've paid off the initial purchase

cost.

So that I think it was in Riverside

County, California, after three years the county was

saving a half million dollars a year by not buying,

storing, moving around paper.

Your broad question leads to something that needs to be pointed out that is very troubling. There are many problems with HAVA and with HAVA funding. You know, I have two disabilities. I'm blind and I'm blind.

President Bush, in his funding requests for HAVA, has consistently not funded the sections for research, data collection, R&D, and there was zero funds in the '03 budget. There's a modest amount in the '04 budget, but nothing like what the original allocation called for.

COMMISSIONER EDLEY: It should have been called "no voter left behind."

(Laughter.)

COMMISSIONER EDLEY: Dr. Mercuri?

DR. MERCURI: Well, I'd like to agree with Jim on this. They allocated \$3 billion for equipment, including the statewide voter registration types of things, and there was supposed to be a lofty \$30 million, you know, one percent for

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NIST.

NIST had to actually drop out of our

IEEE standards meetings because they didn't have the

train fare to get up to New Jersey for the meetings.

I mean, this is ridiculous, and they're in charge

of creating the new standards.

So when you hear people say the HAVA standards, there are no HAVA standards. They haven't been created yet because the Commission has not appointed the people. The NIST has no funding. I mean, a lofty \$30 million is nothing. I mean, that's really a pittance.

One of the things that we proposed, an NSF grant, a part of this proposal to the National Science Foundation for \$10 million under a different project, but the idea would be it's called ACCURATE, and it's doing these types of things, taking in this sort of data and having a repository.

We don't know which states have election problems because there's no national repository like there is for things like viruses, and that's an aspect that I'm looking to do. There is nothing.

Like you have that thing called CERT, you know. We know about CERT where you get the virus reports. There is no reports of bug problems.

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We just gather them from the news, and we hear them 1 this way. 2 And so if they don't fund this baby, you 3 can fund that part of the project. But I'm not 4 planning on doing it anyway, regardless. 5 So I just want to reemphasize that part 6 of it, but then moving to some of the other things 7 that some of the other people have said, with regard 8 to the costing, there's something, again, I keep 9 going back to being a scientist because I like to 10 look at this from the standpoint of engineering 11 which I've spent my career in. 12 We have a thing called the bathtub 13 You notice this with your car. You get a 14 new car. There's a lot of problems with it at the 15 outset, and then it sort of levels off and 16 everything is fine for a while, and then as the car 17 18 gets older, it starts to go up again. These machines are only warranted for 19 ten years in most cases. We have already had 20 21 counties, one in New Jersey contacted me, where they 22 bought ES&S machines three years ago. 23 machines are already breaking down at such a high

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rate of failure that they're going to have to really

actually replace all of them.

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So ten years from now when all of these machines, their warranties expire, is there going to be another \$3 billion from HAVA to spend on this? I don't think so.

So we need to look at that. I mean these theories are great in their way. One of the recommendations I've made is that for the people who need them, they should have the DREs. They should also have a way of auditing them.

COMMISSIONER EDLEY: I guess, Dr.

Mercuri, I understand what you're saying, but I

guess the difficulty, frankly, is that all of the

criticisms that you've articulated, and I haven't

read your --

DR. MERCURI: Right.

COMMISSIONER EDLEY: -- I haven't ready your literature, but all of the difficulties that you've talked about are targeted at DREs, and every time you mention one I can think of three analogous problems with other technologies other --

DR. MERCURI: And I certainly --

COMMISSIONER EDLEY: Every time you talk about, for example, the security problems with respect to this, I can think of --

DR. MERCURI: No, no. I certainly --

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COMMISSIONER EDLEY: -- because the 1 problem is one the --2 DR. MERCURI: I totally agree. 3 So this is a COMMISSIONER EDLEY: 4 question of --5 DR. MERCURI: I totally agree. 6 mention the fact that software was uncertified for 7 Those same -- it's software. the optically scans. 8 Software is software, and you can have good software 9 10 and bad software, and so that thing certainly exists. 11 The reason why DREs are such a target is 12 13 that when they have done a comparison study on how much it costs, it's actually ten times the start-up 14 15 cost to get a full DRE set-up in your county. Ιf 16 you buy the -- some DREs, you know, one per 17 precinct, for the people who need to use them and 18 then have paper ballots available for everybody else and have that multiple system, you have to have 19 20 paper ballots anyway because like in California, 30 21 percent of the people vote by absentee paper 22 ballots. 23 So you have paper ballots out there 24 We have a double system anyway, and so what 25 we need is stuff for the people, appropriate for the

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people who need that, and then for the rest of the population we should go with the most cost effective solution.

That's what Boston bought, by the way. You should know that being up at Harvard. That's what Boston bought.

COMMISSIONER EDLEY: I just wanted to hear what the others say.

MR. HENDERSON: Commissioner Edley, if I could just add one additional comment because I think your questions are right on the money, I would like to add an additional consideration, which is that in addition to comparing the problems between some of the existing voting systems, such as a punch card and lever systems in comparison to the problems with DREs, there was also a question about what can be realistically accomplished between now and the November election versus what is likely to be resolved over the next couple of years or the next three years.

The expectation that many of the problems that have been identified with DREs may be addressed adequately by 2006 is certainly being discussed and considered, and obviously the focus on real problems will, we hope, help to encourage real

solutions.

If there is agreement on one thing, I think, among us, that is that this perception that some of this equipment is not secure will have an impact and negative effect on some voters in their perception that the system has been rigged, and obviously that is a problem.

We want to try to reassure all voters that in casting their ballots this November every conceivably step has been taken to ensure the integrity of the equipment regardless of what the equipment is that they're using.

We certainly agree that public education about all voting systems is necessary to try to diminish the number of votes that are either miscast or not counted. Obviously there has to be training for poll workers, and certainly that has been inadequate to date.

But there also has to be, I think, an effort on the part of those who criticize the DRE equipment in joining forces with those who believe that this equipment is useful and necessary to try to address those steps that can be realistically achieved now, to try to focus some attention on what safeguards can be imposed without jeopardizing the

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overall coverage and access to the ballot by people 1 who deserve constitutional protection in terms of 2 their access to the vote, whether it is language of 3 minorities like Latinos or Native Americans or 4 persons with disabilities. 5 And that's what we're trying to focus on 6 and trying to encourage, and I think one has to step 7 beyond the political heat generated by the 8 controversy over whether this vote is going to be 9 stolen to try to get to realistic recommendations 10 about what can be accomplished, and I think you're 11 hearing today has contributed at least to that 12 dialogue. 13 CHAIRPERSON BERRY: Do others of you 14 wish to comment on this before I ask the Vice Chair 15 for his questions? 16 DR. SHAMOS: I'd like to. 17 CHAIRPERSON BERRY: Please. 18 MS. SMOTHERS: I would, too. 19 DR. SHAMOS: I have a couple of 20 comments. As to the issue of the various reports, I 21 find virtually all of them to be necessarily biased 22 in terms of their choice of which anecdotes to 23 24 relate.

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In the absence of a complete database of

verified election happenings, what happens is that 1 they'll pick a news story that supports their point 2 of view. So someone who opposes DREs will tell you 3 about all of the horror stories of DRE. Someone who 4 doesn't like paper will raise stories about paper. 5 For example, I'm not immune to this 6 7 habit. (Laughter.) 8 DR. SHAMOS: Two weeks ago Taiwan held 9 There were 13 million votes presidential elections. 10 cast. The margin of victory was less than 30,000 11 votes, but in order to achieve this the National 12 Election Commission had to invalidate 330,000 to 13 14 make the President win, and the number of votes 15 invalidated was more than 11 times the margin of 16 victory. 17 Now, I haven't told you what technology was used in this election. It was paper ballots. 18 19 The world's largest democracy, India, 20 which has something like 650 million registered 21 voters, has gone all electronic even though they 22 have 600,000 villages in India. Many of those

(Laughter.)

villages don't have water.

to electronic voting.

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They've nonetheless gone

DR. SHAMOS: So there are a couple of anecdotes that you can take for the little that they're worth.

My second point though is that you can't buy a DRE machine, however good it is, and stick it in a polling place and turn it on and expect to have it operate correctly. There are numerous procedures that have to be followed. There has to be careful storage of these machines, careful transport of the machines, and very careful maintenance of the machines.

In the absence of any of those things, one cannot expect the machines to behave properly, but of course, that's true of any machine.

CHAIRPERSON BERRY: Okay. Ms. Smothers.

MR. DICKSON: There's one other --

CHAIRPERSON BERRY: Just a minute. Ms.

Smothers is speaking, Jim. Just a second.

MS. SMOTHERS: Thank you.

I would just say that one thing I think has worked particularly well in Georgia is that recognizing the tremendous problems that we experienced in the 2000 election, it was a great wake-up call for us, and this was never viewed as a change in just machinery. It was a complete change

to the way that we're doing business in terms of 1 looking at how we do voting in Georgia. 2 I think implementing a statewide system, 3 while it is very, very pricey on the front end, I 4 think will pay dividends in the long run because it 5 cuts down on a lot of these costs that we're talking 6 about with training and certification that we've 7 established, a state level certification center that 8 is independent and academic, that really certifies 9 things for us in house. 10 COMMISSIONER EDLEY: Has there been an 11 increase in state level responsibility for both the 12 financing and the quality of the training and the 13 implementation? Because remember when we looked at 14 Florida --15 MS. SMOTHERS: Yes. 16 COMMISSIONER EDLEY: -- one of the 17 things that we've been very concerned about is to 18 the extent that all the responsibility for this has 19 20 devolved to county level government for financing 21 and for administration, and poor counties are --22 MS. SMOTHERS: In a state like Georgia 23 you have a great disparity between the Fulton County, Atlanta situation where they have the money 24 25 to buy additional machines and then small, rural

counties where the judge is also the election 1 superintendent, is also the registrar. 2 I think that absolutely --3 COMMISSIONER EDLEY: A stronger 4 facility. 5 MS. SMOTHERS: -- a stronger state level 6 presence, and the state has footed the bill for 7 So far we're eagerly anticipating our 8 reimbursement from HAVA, and I think we just 9 finished our 2004 legislative session, and actually 10 legislation was introduced and did not pass, was 11 actually not very well received by most folks at the 12 capital, to require a paper receipt for our 13 equipment that we've already purchased. 14 And the concept of retrofitting our 15 machines to do that would cost another \$16 million, 16 which I think if we thought that was the right 17 answer, we'd be the first people at the microphone 18 saying, "Spend the money. What price can you put on 19 democracy? We need to do this." 20 But because there's just absolutely no 21 reason to assume that that's the right answer, it 22 doesn't do anything to build -- it really only 23 chinks away at the public confidence that we've 24 worked so hard to build by not only changing to a 25

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machine that we feel confident is going to take care 1 of these problems in casting and counting ballots, 2 but also working with voters, working to show them 3 how the machines are used. 4 We are continuing to do that two years 5 after we first used the machines to make sure that 6 folks when they come in on election day know exactly 7 what they're in for and what to expect, and then 8 also increase training at the local level with all 9 of our poll workers and election superintendents. 10 CHAIRPERSON BERRY: Vice Chair. 11 VICE CHAIRPERSON REYNOSO: Yes. I have 12 a general question for all of the panelists, and 13 14 then I have a specific question for Mr. Gonzalez. I'm just trying to put together the 15 16 testimony that has been presented here, and I'm very impressed with the experience of Georgia because 17 what we have learned earlier was that an error rate 18 19 of under one percent is terrific compared to the 20 national averages, and so it seems to me that that's 21 a very impressive record. 22 But I guess we all work with computers, 23 and things go awry, and so I'm concerned about the

So is a possible solution the following?

testimony we heard from Professor Mercuri.

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And my question might be so unrealistic because I don't quite understand all of these things that you may not be able to answer.

The Secretary of State in California has issued an instruction that all equipment must have a paper trail, not for this election, but for two years from now I believe he said, and is a possible answer the following? When there's a vote on the machine, there is, in fact, a paper trail that the person can look at and then deposit the way we deposit ballots now and then keep their own copy if they want to.

DR. MERCURI: That's the Mercuri Method.

That's what I've been saying since 1992. The point is that the person can't keep a copy because then they could use that to sell votes, and the way that the Mercuri Method works is that the box, you know, is a printer adjacent to the voting machine, and when they vote, then the paper shoots out. It's just like it's printing the ballot, but it's behind like a plexiglass so that the voter can't take it with them, and they actually see it.

VICE CHAIRPERSON REYNOSO: Okay, but the problem that I see in terms of the testimony we've heard today is that the statement has been made, and

from the little I know about computers it's 1 perfectly possible, that you have a printout that's 2 not accurate in terms of what is actually reported. 3 DR. MERCURI: That's why it's called 4 voter verified paper trail. The whole concept of a 5 voter verified paper trail is that the voter sees 6 If it's wrong, they immediately poke their head 7 out of the booth, talk to the poll worker, and say, 8 "This is wrong." They have to verify it. 9 press a button and say that this is my real vote. 10 And it goes -- it's concealed in the 11 box. Yes, it certainly could be printed out, but he 12 13 voter --(Simultaneous conversation.) 14 CHAIRPERSON BERRY: Just a minute. 15 Let's have order here. 16 17 VICE CHAIRPERSON REYNOSO: But my understanding of the testimony is that even though 18 it correctly reflects the way you voted, nonetheless 19 20 the count can still be manipulated. DR. MERCURI: But that's why I don't 21 22 care about the count. I actually look at -- I think 23 that it's a voter verified paper ballot. The 24 ballots are on the paper. In other words, that's 25 the actual record of the election. I don't care

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about the computer on the side.

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Some people are actually saying we should count 100 percent of the ballots that are in the box. We also have ways using bar codes, and bar codes are ubiquitous; there's way using open source and ways that are acceptable to the computer science community where we could zap those ballots in. could record them; we could have images of them, and it would be an open process that would be open to all.

So the count should come from the box. It's just like with the paper ballots that you fill The count is from the ballots themselves, but in this case the ballots are prepared by the computer so that there's no difference between the ones that are prepared by different people of different languages. The ballots are prepared by the computer. The voter can hear it back if they need to have it read back to them over the earphones, and then the ballots are secured in the ballot box. It's secured in there. The voter never has a chance to touch it or take it away with them.

VICE CHAIRPERSON REYNOSO: Okay. you're saying that if you have a paper -- I just want to understand it.

1	DR. MERCURI: Yes.
2	VICE CHAIRPERSON REYNOSO: If you have a
3	paper printout and then that voter puts that paper
4	printout in a box
5	DR. MERCURI: It actually goes in, yes.
6	VICE CHAIRPERSON REYNOSO: then
7	there's a challenge later on.
8	DR. MERCURI: Yes.
9	VICE CHAIRPERSON REYNOSO: If there has
10	been a computer change in the vote count, then that
11	can be challenged
12	DR. MERCURI: You could.
13	VICE CHAIRPERSON REYNOSO: in terms
14	of counting what's in the box.
15	DR. MERCURI: You could. Rushhold
16	actually says that they should automatically do
17	VICE CHAIRPERSON REYNOSO: Okay, but let
18	me ask now.
19	DR. MERCURI: Okay, okay. I just want
20	to make sure that everybody because you heard a
21	lot of this information.
22	CHAIRPERSON BERRY: We've got it. We've
23	got it.
24	VICE CHAIRPERSON REYNOSO: Let me ask.
25	Other than things going awry sometimes like paper

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getting messed up, and that has happened to me with 1 my printer, et cetera, et cetera; other than the 2 mechanical problems, maybe cost problems, what's the 3 objection to that in Georgia? 4 MS. SMOTHERS: The objection to it is 5 that, I mean, I voted on March 2nd in the 6 presidential preference primary on a DRE touch 7 I have never felt more confident in screen machine. 8 my years as a voter that my vote was being counted 9 the way that I intended it to. 10 I think that going back and changing our 11 -- because I was able, I was able to go back and as 12 a voter verify my ballot with that final summary 13 screen that's shown, I think that incorporating 14 another level here that doesn't actually -- if we've 15 got two objectives that we want to make sure that 16 votes are counted the way that they intended and 17 that individuals feel confident when they leave the 18 polls that their vote is being counted, I don't see 19 how printing a paper copy of something is actually 20 21 addressing either of those problems May I interject? 22 CHAIRPERSON BERRY: 23 VICE CHAIRPERSON REYNOSO: CHAIRPERSON BERRY: When you first made 24

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your point in your testimony and you said that there

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was a high degree of voter satisfaction with this --1 MS. SMOTHERS: Absolutely. 2 CHAIRPERSON BERRY: -- and you just 3 reiterated that using yourself as an example. 4 MS. SMOTHERS: As a voter, absolutely. 5 CHAIRPERSON BERRY: I don't understand 6 the connection between -- and I like DRE. So don't 7 get me wrong -- but I don't understand -- and I know 8 9 the problems with paper. MS. SMOTHERS: Right. 10 CHAIRPERSON BERRY: I don't understand 11 the connection between how satisfied I am personally 12 and whether or not the count is correct. 13 14 satisfied when I eat butter pecan ice cream, but 15 that doesn't mean that it was good for me. DR. SHAMOS: But, you wouldn't be 16 satisfied if you thought the count were wrong. 17 18 MS. SMOTHERS: Right, and I'm just 19 saying that if we're trying to identify what the 20 problem is here, I think there has been a theme 21 through most of ours, most of the statements that 22 we've heard today about voter confidence as a major 23 issue, and I do think that that's relevant. 24 In terms of the validity of what a paper 25 receipt could actually do for increasing results, I

think that if you look back over time, paper is where the problem is. I know that Georgia is up here as a state that has had DRE machines that have experienced problems. I live in Georgia. The problems that I heard about, the problems that were reported in the paper on March 3rd, the day after our most recent election, and the problems -- I get calls every I get E-mails every week, and I'll tell you that the people who have problems with DREs don't live in Georgia. They're folks who have elevated Georgia to the center of a national debate. CHAIRPERSON BERRY: Well, we did research on this. It's in the paper.

MS. SMOTHERS: I'm not disputing whether or not that's right. I'm sure there -- but I'm telling you that the overwhelming problems that we heard about were with the paper part of the process; that when you came in to sign in as a voter, you were given a piece of paper that then you used to get your memory card, and you either got the Republican or Democratic ticket for the day.

That part of the process is where the problem was. So we continue to know that there are problems with the paper piece of all of this.

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seems like if we made a huge step forward by kind of 1 eliminating those problems, I don't understand why 2 it would do anything to go backwards. 3 VICE CHAIRPERSON REYNOSO: Incidentally, 4 if you folks get a chance to look at the staff 5 report that we got and have some comments on it, I 6 think it would be a help to us. 7 I have a specific -- I just want to ask 8 Mr. Gonzalez. Has you organization taken a position 9 on two matters that relate to the issue you've 10 raised and that is our folk on the vote? And one is 11 the ex-felon issue and the other is the sample 12 ballot issue. 13 In Florida, we found that sample ballots 14 was a local option. Some counties sent them and 15 some did not, and they would send it depending on 16 It was the poorer counties obviously that did 17 not send it, and by definition the poorer counties 18 19 have more poor people and more minorities. 20 So those two issues seem to me I just wondered if your organization has 21 important. 22 taken a position on those. 23 MR. GONZALEZ: We have not. We have had 24 elected officials that have approached us to take a 25 look at the issue. I think we're going to study it.

Particularly the ex-felon issue is very important to 1 help increase participation without question. 2 MR. GONZALEZ: Thank you. 3 VICE CHAIRPERSON REYNOSO: Oh, I'm 4 sorry. Mr. Henderson? 5 MR. HENDERSON: Yes. Thank you, Mr. 6 Vice Chairperson. 7 If I could, I want to speak to two 8 First of all, with regard to your last 9 question about the felon disenfranchisement and the 10 sample ballots, for the record, the Leadership 11 Conference supports the restoration of voting rights 12 certainly to former felons. These are individuals 13 who, indeed, have paid their debt to society, and 14 they should be encouraged to participate in the 15 democratic process. Voting is the way to do that. 16 We think that that should be restored to all former 17 18 felons. Secondly, we think that sample ballots 19 should be used as part of a public education 20 program, and the very point that you mention, which 21 is that poor counties often don't use sample ballots 22 23 because of cost considerations is precisely the It is those counties where individuals are 24 problem. most in need of the public education benefits of 25

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sample ballots. So on those issues I think the Leadership Conference position is clear.

Just with respect to Professor Mercuri's last comment regarding the deposit of the voting receipt, the voter verified paper trail receipt, ensuring that the voter does not walk away with the receipt, but rather deposits the receipt in a secured ballot box and it is that receipt which is ultimately counted, just as you would with any paper ballot.

And that helps to clarify, I think, what Professor Mercuri has recommended. It does not address the problem that Mr. Gonzalez talked about using the recent election involving Representative Ciro Rodriguez or, rather, Mr. Dickson referred to it, in which ballot boxes are discovered after the fact, when the process is under election and when questions are raised about the integrity of the votes that are obtained from that ballot.

That problem is not addressed by the issue of having a voter verified paper trail in which only the receipts are counted, and therein lies one of the problems. I mean, this is a solution that is being offered and largely perceived to be a direct response to the problems associated

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with DREs, and yet the solution itself has a problem because it creates -- it is based on a perception, a misperception of security when, in fact, that is not what is being guaranteed to voters by virtue of that system, and therein for us is a real problem.

DR. MERCURI: If I could just interject this, at the very end of my remarks I alluded to a better ballot box. If you saw the Newsweek article in which I was heavily quoted, there are a number of cryptographers and also myself, and I have been calling for this for many, many years, but we're not getting any response from the vendors, that we could make all the ballots, even the ones that are optically scanned ballots. We could use cryptographic seals on them. We can make sure that the ballots don't walk away or if they do, we'll know which ones walk away.

Just like with the lottery tickets there's a little bar code on them, and you can do that. We're trying to urge the vendors to do this, and in our standards efforts, we're trying to encourage that.

And so that's an effort to work towards that, but, again, we get no funding. So we're doing this on our own, and we're not getting vendor

So we are trying to address these things. 1 That's why I'm in the standards group. 2 CHAIRPERSON BERRY: We're going to have 3 to end this, but if you have one more comment. 4 DR. SHAMOS: Yes. I'm not against voter 5 verifiability, but in the printed remarks that I've 6 supplied to the Commission, you'll find three or 7 four different solutions to voter verifiability that 8 9 do not require paper. CHAIRPERSON BERRY: Okay. Let me just 10 say that we have found in the work we have done here 11 at the Commission that there are several problems 12 13 and issues with voting. One is deciding to go out 14 to vote in the first place and having people encourage you to do that if you haven't done it, to 15 increase participation which is a major problem in 16 17 our society. 18 The other is once you go being permitted 19 to vote, that is, not being turned away, which we 20 call the no count, the people who are turned away 21 and who never get to vote even though they're 22 eligible. 23 And then another is once you're 24 permitted to vote, being able to actually use the 25 equipment to vote for your choice of candidate and

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having it done accurately.

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And then finally, having your vote counted, and from what I have heard here today, I guess, from the disability community, Mr. Dickson saying that give me the secrecy and the privacy and my chances of having my vote not counted will be about as equal to everybody else's in the end anyway, but at least give me on the front end the same opportunity. There also is, of course, the accessibility of polling place issues.

But let me just say that we will be discussing this issue again, but in the meanwhile, out of our concern that everything is done that needs to be done, from the reports we've done before and what we've heard today, and the research that the staff has done, I would urge everyone everywhere to make sure that their state has a checklist of what needs to be done over the next seven months to get ready for the election. We made that recommendation before, and we make it again.

Training of poll workers, because a lot of what we've heard about the equipment is related to a major deficiency. Who are the poll workers and how are they trained? And do they know how to use this equipment?

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Strengthen the supervisory staff. We 1 always -- you know, there's no supervisor when 2 there's a question at a polling place. 3 Registration lists, a major problem 4 because, as I said, 41 states still don't have 5 computerized lists and won't have them in time. 6 Purging. Worry about, send letters to 7 people before purging them if you want to kick them 8 off the list rather than just doing it. 9 Test the equipment, whether it is old or 10 whether it's new. Find out if it works before 11 election day. 12 And don't make impulse buys right now 13 14 even if you get the money from the EEAC. Just say, 15 "Oh, well, I'll just buy this," or buy that or buy 16 the other. 17 Develop the ballots early so that 18 they're done right, so that you can look at them. 19 We don't want any butterfly type situations to 20 develop again. 21 Do a trial run. Try it out. Try out 22 the whole system. Check it off from beginning to 23 end, everything from sitting at the polling place to 24 the list to the equipment.

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Voter education materials. Make sure

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you've got them, you've got them in all languages, you've got them that people can use, and go out somewhere and let people try out the machines and the equipment if it's new. Show them how to use it so that they know what they're doing. And make sure you've got all the language materials for all the groups that are supposed to be covered. Check the polling places. One of the

things we found before was inaccessibility of polling places. I remember the famous ditch in front of the polling place so that nobody could get into it, or don't have it inside gated communities or where people don't live, things like that. Find out where the polling places are. Make sure that there is an accessible site.

And look at your felon list and make sure that you've matched them with Corrections data and that you don't just use people with similar names.

. And do registration drives.

We will be revisiting this again, and as I said, the materials that the staff put together are on our Web page at usccr.gov, and the staff did a great job, as I said earlier, in doing this.

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1	We want to thank all of the panelists,
2	and in June and July we will revisit this issue in
3	September and keep up. This is our focus in the
4	Commission until the election in November.
5	And thank you very much for coming. We
6	appreciate it.
7	PARTICIPANTS: Thank you.
8	CHAIRPERSON BERRY: Is anyone opposed to
9	adjourning?
10	(No response.)
11	(Whereupon, at 12:23 p.m., the meeting
12	on the above-entitled matter was concluded.)
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